

**TRANSCRIPT OF AUDIO RECORDING OF MEETING ARRANGED BY DR.GOSWAMI
ON 22ND AUGUST 2014 WITH RELATIVES OF DECEASED SMT.KAMINI BARKUR**

Portions crucial to the case are highlighted especially on drugs Rokfos or Zobone causing dramatic reactions never seen before by the doctors.

Present were :

- 1) OP1 (Dr.Mihirgiri Goswami) - represented in transcript as OP1
- 2) OP2 (Dr.Dubey of Maruti Nursing Home) - represented in transcript as OP2
- 3) OP3 (Dr.Aafaque Dolare) - represented in transcript as OP3
- 4) Mr.Umeshchandra Barkur (Complainant) - represented in transcript as C
- 5) Mr.Vivek Ullal (brother of deceased) - represented in transcript as V
- 6) Ms Karishma Barkur (daughter of deceased - represented in transcript as K
- 7) Mr.Pravin Amin (uncle of deceased) - Did not speak

OP1 > Lab reports? lab reports are already there with you. We don't have anything. Lab reports already given to you.

C > Paperworks and all.

OP1 > Wo reports tho aap ke paas hi hai na.

C > Kidar hai? Humlog ke paas kuch bhi nahi hai.

OP1 > Lab reports copy i have given to you no. That the they have issued.

They give duplicate certificates, duplicate reports.

C > Who ?

OP1 > The lab. Clinico lab will give us duplicate reports. Hamare copy me we have only inward papers. Reports we just no longer.

C > Platinum and Jupiter they gave us test reports.

OP1 > Accha, blood test reports are given to the patient.

C > Everything, all test reports.

< staff talking >

OP1 > Blood test reports are given to the patient, by default do they keep ?

OP3 > See, they take a xerox copy. All these big hospitals. They take a Xerox copy one copy one copy they keep to themselves. One copy to this, ah that

C > But you don't have ?

OP3 > No because we don't, because our blood test is outsourced. It is not our lab.

OP1 > In-house lab rahega na, unlog ka department rahega tho. By default abhi.

C > But even they get it done outside no ?

OP1 > How it can be? Jupiter is such a big hospital. They they don't outsource....In terms of reports but that's OK. Report we can get from this lab. But our our records me blood reports we don't keep by default that's what i am trying to tell you. Any paper hospital inward paper is hospital inward..

C > **After 12th there must be 2-3 times they have taken the blood no ?**

OP3 > **Only once 13th, 14th** we shifted...

OP1 > How many reports are there and whatever...

OP3 >thirteenth...

C > That 95 was the report which

OP1 > Yes last report.

OP3 > That was on 12th

C > That was what was given to Platinum....?

OP1 > ...And Platinum has taken new report on admission.

C > On admission 20000 platelets, first report at 1.30.

OP1 > And all the reports are immediately from lab they inform to the treating physician so that even if we keep on waiting for printed reports there are...reports sometimes which transfer patients never get it. **Means half the time the reports are made available to the hospital where the patient is gone.**

C > **So that 95000 was the last ?**

OP1 > **Correct no 95000 ?**

C > When you certified ?

OP3 > I certified at one lakh...

C > 43000

OP3 > 43000 when the platelets were near normal because 1.5 is the this

thing.

C > You told me no? You met me no 143...?

OP3 > Yes yes and we were not suspecting anything serious because there was nothing as written in my notes pre-morbidly healthy.

C > That's why you wrote the patient fit for surgery?

OP1 > And platelets were normal.

C > But 95000 you

Minute 2.30 to 2.50

OP3 > 95 then 95000 I think I said lets repeat. There is something wrong. Late night i was told over the phone. Then i said lets repeat tomorrow. Now It is fluctuating 74000, 143000

V > But how it came back to 95?

C > See because 50,000 points almost in one day?

V > That same problem i had long back you know i had dengue. That time i had dengue. I can understand but coming from 143 to 95 which we were not aware only....

C > You should have told us no?

V > We were not aware only

OP3 > It is an underlying process. So fast it can happen.

V > But how? Reason we want the reason na. See she didn't have any fever first of all.

OP1 > She never had fever let me tell you.

V > She didn't have any fever....

OP1 > Only she had...

V > She was admitted only for stiff

OP3 > And we have not given any medications to cause such disruption.

C > No but what I am.....

OP1 > Antibiotics or anything.

OP3 > Antibiotics, nothing. See all antibiotics potentially can cause.

OP1 > Nai but see...

OP3 > But in clinical practice, in clinical practice we don't see.

OP1 > In such a low count patient has to

V > I can understand....

OP1 > dengue you are right, dengue patients develop bleeding and
all these things

OP3 > Nai even.....

<NOISE OF WHEEL-CHAIR PATIENT BEING WHEELED>

OP1 > Our patient not having any bleeding or anything.

V > Normally platelets goes down because of dengue or something but
there is some reason, this reason ?

OP1 > Reason and plus manifestation you try to understand, 95 count hai
wo lab ka 95 bolega hum log phir bhi double confirm karega. Abhi
apart from that patient has to also have some signs of ki platelets
have dropped so much tho ...ultimately platelets...comes from bleeding
tendency.

V > I have experience with myself. My son also had same problem. But
dono ko dengue tha. Isko kya tha ?

C > See Dr.Goswami

OP3 > No No. She was not having fever and anything.....

OP1 > Dengue hum log kiya hi nahi ?

C > See Dr.Goswami each and every person right from maybe 100 people
must have visited from the first day from that building Korgaonkar's
building same building I stay, each and every person and more than
100 relatives inside Maharashtra, outside Maharashtra inside India outside
India, everybody were concerned about her platelets after she got
admitted to Jupiter and everyone in the building on that same day they

said Isko maar dala. That is the word which everybody is using. Iske liye gaya aur yeh marke aayee. That is the word every... Usko chodna nahi tum case Tho case karo yeh karo wo karo that is the position.

OP1 > There are people who will try to aggravate things....

C > No but you tell me now. She was admitted in your this thing what happened that she had

OP1 > That is that is what it is a very unfortunate thing for us also but then we are also trying to find out ki how this can happen? Because it is very absolutely unsuspecting. Its not that we are not aware ki platelets is count is dropping. The lab is also always on the other hand

C > No No I have seen all your drugs

OP1 > lab will always give a call directly.

C > Rokfos is there. Everything, Rabonix is for pain no?

Minute 5.30 to 5.55

OP1 > Zoledronic acid zoledronic acid is what is given and it is given by us very frequently. It is not that it is ...it is the cause and we hardly I have got that that cipla fellow has given me a big thing because you wrote to cipla i kept this for you.

OP1 > He has written to me and we are it's a

C > ..He says that it can be given for cervical spondylitis and

OP1 > It is given for bone pain.

C > Not bone pain

OP1 > It is It is

V > She didn't have bone pain. She didn't have bone pain.

OP1 > Do not try to become doctors. You try to understand this is our regular product.

V > I can we can understand..

C > This must be coming to us they called me.....

OP1 > Ya YaI know this is the copy they sent to me. This is the injection

rokfos and this is the indications which is basically osteoporosis
and indication matlab where it is given

C > ya

OP1 >Aur usme bhi side effects me kidar aisa suddenly aisa iske

wajah se platelets down hoga directly we cannot blame that injection.

V > See normally this rokfos you are saying that is given for whom?

OP1 > That is given for patients who are having osteoporosis

V > I don't know what is the meaning of osteoporosis.

OP1 > **Ya Osteoporosis is something which we pick up on the X-ray that
bone content of calcium is poor.**

V > How was her bone bone ...? How was her calciumCalcium was proper.

OP1 > **Serum calcium has to be normal only then this can be given you
try to understand ..**

V > See we try to understand we have lost na. I have lost my sister I can
understand see I have to see all aspects

C > No He is giving only

OP3 > Osteoporosis you can diagnose only clinically...

C > No No He has given

Minute 07.10 to 08.15

*OP1 > Osteoporosis ka aisa kuch blood test nahi atha hai.This this
injection is basically a calcium binder. In general terms we say it is a
calcium injection. It is a calcium binder matlab why it is given i will
tell you. We give it to patients. I have given this to my mother also.
We give it to patients and It is to be given for when calcium is
sticking on the bones because the osteoporosis is like something like
sand getting washed out on the river shore. Every year there is a
calcium loss from the body. So before giving this injection we make
sure that blood calcium level is normal. Blood calcium level has to be
normal. Blood calcium level drops only when patient is not alive. So*

blood calcium has to be on the normal side only then we can give this injection. Because that is the only problem we face in this. It can cause a sudden drop in blood calcium. It can cause patient to have...

V > but It...is necessary to give ... this medicine. Was it necessary ?

OP1 > Ya it was necessary in the sense because patient has multiple bone pains...

V > She had pain only in the neck. She was admitted for traction.

OP1 > She had joint pain and obviously she was admitted only for a day because of stiff neck.

C > These clarifications what they have given now

OP1 > Indication matlab what is this

C > Rokfos indications as per CIMS I have seen that this thing that shows hypercalcaemia of malignancy.

OP1 > That is one

C > When you say hypercalcaemia and malignancy and I have seen 100 articles on zoledronic. I have written to all people including Novartis and all have responded it cannot be given.

Minute 08.40 to 08.55

OP1 > CIPLA people also gave me a call and they will never tell you it cannot be given when we are using it on a daily basis almost like a

V > No Not on daily basis.

OP1 > Cannot be given aisa aisa kaisa bol sakta hai ?

C > No. Did you take the precautions ?

OP1 > Precaution is to check the patient's serum calcium is normal or not..

C > No No there are a lot of precautions are there. So anyway you are a.....

OP1 > Nai. This is a article which we which they have got it from.. Cipla fellow must have sent it to you also.

C > No he said he will give a detailed this thing but he is giving what the

V > article...

C > drug states but they have not, they are just indications is what see the Indications on the CIMSclinical I have got that thing Rokfos.

Minute 09.20 to 09.30

OP1 > *nai nai Indications me...everywhere It is used in a very high dose in cancer patients.*

C > *Cancer patients.*

OP1 > *It is given on a high dose and it is used frequently for us it is only*

V > *So it can be I I can understand if she was suffering from cancer we agree.*

Minute 09.30 to 09.45

OP1 > *I realise that but humlog ne kabhi aisa face nahi kiya problem we never faced this kind of problem we ..zoledronic acid given and patient had a problem as a direct co-relation we are we are...*

V > Dekho when she had a problem of walking I asked you I think I asked why she is, you said that that machine that injection might have gone to each and every bone and something.

OP1 > She had multiple joint she had multiple joint pain.

V > No No after giving this medicine she had multiple joint ... She had only problem of neck. Uske baad me she had problem of joints. She could not walk.

C > This is the concise prescribed information of Rokfos.

OP1 > This is the ... of this company

C > This is from CIMS website see this ismanufacture..... CIPLA zoledronic acid and just see the dosage. Hypercalcemia of malignancy, advanced bones malignancy. Malignancy means cancer ?

OP1 > Cancer.

C > Paget's disease of bone. Even osteoporosis you have to check the bone condition. Did her bone condition was skeletal disorder or it was going

to break and hyper? She had hypercalcemia? No.

OP1 > She does...

C > Her calcium was normal. So why did you reduce that calcium?

OP1 > This is a preventive it doesn't this is a preventive and calcium was never reduced you please try to understand.

C > No It was reduced in 3 days from 9.2 to 7.9

OP1 > Calcium....

C > Reduced

C > First 3 days only it was reduced from 9.

OP1 > Just see if calcium was reduced

V > Yes it is there...

C > Yes I have written here no 9.2 on 9th Range 8.8 to 10.2
7.9 on 12th

OP1 > Calcium we have not done. Calcium we have checked? You have advised repeat calcium.

OP3 >

V > Uske baad hai na i think you went for I think MRI. That you should have done on the on the Monday only.

C > Before MRI you have given this?

V > You should have done this MRI on Monday

C > Without checking the bone condition you...

V > At that time we got to know she had problem of neck.....

OP1 > She had infection in the neck.

V > Uske baad samjha

C > See the special precautions and see the adverse. Everything she had no? she had we were informing you that spots on the..., you said teen char din ki baat hai. Hypocalcemia. It would have led to hypocalcemia. Blood disorders e.g. Anemia. Arthralgia she had, stomatitis she had.

C > You have given some medicines, taste disturbance, myalgia that was muscle pain which was from 10th evening she had heavy muscle pain and we were asking you why she is not able to. You attached a urine bag. You could have taken action on 12th itself.

OP1 > It was improve.....

C > **Why you kept quiet for 13TH and 14TH when you knew 95000 was the drop in the point you should have taken action. 13TH you kept quiet 14th you kept quiet. And why you panicked and sent her one day earlier ? i asked you bed charges. You said no its this thing**

OP1 > For 13TH package

C > You said its in the package.

OP1 > Nai what ?

V > When we went we went to platinum only for the operation. When I admitted her to ...She was admitted on normal this thing. I went home he called me saying she is in ICU. We were shocked to hear that. Next day i met you that time you told me you are a orthopaedic. You are not a physician, you will have to call Mr.Agarwal. I told who is Agarwal, I don't know

OP1 > HAEMATOLOGIST

V > Then we came to know ki Haematologist kuch hai karke, uske pehle we were not aware.

OP1 > That is what if platelets is not responding to..

V > That is understood but she was admitted for what ?

C > Itwo letters

OP1 > She was admitted for traction ?

OP3 AND C ARE TALKING

OP1 AND V ARE ALSO TALKING

NOT CLEAR

OP3 AND C ARE TALKING

OP1 AND V ARE ALSO TALKING

DISCUSSIONS NOT CLEAR

Minute 14.20 to 14.30

OP3 > When i had seen her twice

OP3 AND C ARE TALKING

OP1 AND V ARE ALSO TALKING

DISCUSSIONS NOT CLEAR

BELL OF HOSPITAL RINGING PATIENTS BEING WHEELED

Minute 15.30 to 15.40

C > Rokfos also you have advised ?

OP1 > Both are ICU places. This and This.

OP3 > I Don't know

(ALSO HOSPITAL STAFF TALKING)

OP1 > Haematolo....

C > You have not advised rokfos. You have not advised Rokfos. Ha.

**See See he says he has not advised rokfos. All other drugs
you have advised.**

OP1 >

C > Ferium

OP3 > Ya ...

C > Kit T20

OP1 > Is calcium metacin tablet

C > Its a calcium tablet

OP1 > Kit matlab 30 days kit. Its a monthly kit. What management has been done in platinum we were not aware what has been done in Jupiter. but ICU care Does it really matter ? do you think that haematologist seeing our patient in whether platinum me haematologist aake dekta

tha ya tho suppose apne idhar haematologist aake dekta tho kya farak padta tha ?

OP3 > That would have not

C > Pidimol is paracetamol.

OP3 > That would have not changed the patient's

C > Rabonix is for pain ?

OP3 > Haematologist is something.. ...

OP1 >.... throughout.....Even with this platelets she has been stable. That

Is what the physician

C > No No letsRabonix is for pain ?

OP1 > Its for acidity

C >And Infraheal ?

OP3 > Its a enzyme

OP3 > Its a heal heal, Its for healing

C > Enzyme

OP3 >..... It's a healing process.

C > Solumedrol is for arthritis ?

OP1 > Ya solumedrol is for nerve pain.

C > Nerve pain

C > And her arthritis was confirmed ?

OP1 > On RA Test

C > Because see RA test RH Factor 13.5 Is it confirmation for RA ?

OP1 > Ya it is to...

C > Because her uric acid was normal. So whether it was confirmed ?

OP1 > Uric acid has nothing to do with RA RA and MG are all independent tests.

Minute 17.20 to 18.45

C > OK then before RA+VE only you started solumedrol and HCQS ?

OP1 > No only after we got the RA Positive only then we gave only one

dose of HCQS tablet.

*C > No on 9TH only you have see this is 9TH Solumedrol and HCQS ?
10th evening the RA test came.*

*OP1 > RA reports are taken on the phone and then we immediately
startedand only if it is +VE only then we start.*

C > But Evening the report came.

*OP1 > No I am sure that it was I have noted in the paper RA is +VE That is
why we have given. Without that we would not give. And it is....*

*C > See you said immediately on admission you gave Methotrexate and one
dose but tablet methotrexate you gave her ? Its not You didn't give
her IV ?*

OP1 > No No It was tablet only that was OK.....

C > Because you have mentioned in the mail both single dose .

OP1 > That was tablet.

C > So this was tablet ?

OP1 > it was tablet only...That is also given

*C > Because that started on 11TH because after 10TH evening you gave
MEXT and dropped solumedrol.*

OP1 > Ya Solumedrol.....

*C > So you have given solumedrol and HCQS on 9TH itself ? because I have
got your little nursing records from Jupiter like that. So Kit is because I
could not get from the medical stores. What it is it's a calcium tablet ?*

OP1 > It is basically a calcium tablet

C > But not used by many people No ?

OP1 > No It is ... not used a calcium

*C > See now doctor Korgaonkar has sent the letter in which he refutes any
role he says i just came to the hospital*

OP1 > Ya because..... Korgaonkar is out of this....

C > Then why are you calling him then ?

OP1 > No because we had a word no and because you heard ...

C > No But then who told him about critical he said you have not told him i have not told him.

OP1 > That patient is critical ?

C > He came to on Sunday to platinum so who advised him that she was critical ?

OP1 > No but he is always informed that patient he is He would come to Maruti Nursing Home to see the patient.....

C > He never came.

V >

OP1 > Once the patient is discharged he gets a call that your patient has been shifted so in case he turns out to see the patient.....

C > He says that he came just just because he knew her from her childhood.

OP1 > Nai that is..

OP1 > He comes to Platinum just because...

C > But then you have informed him about critical state

OP1 > Not because he has come to platinum because he has come to he is involved in the surgery....

C > Because even at 11 p.m. in the night you have written that blood transfusions were started immediately. No. 10.30 in the night they took money from me. 11 o'clock the drug blood transfusions started. Only in the morning after blood transmission the platelets came down that time they came to know there is no effect on the transfusion that's why they informed you and korgaonkar then only korgaonkar came that something is serious. His wife told her neighbours that Kamini is but he he didn't have the courtesy to

OP1 >

OP2 > Ha.....

C > to inform us

OP1 > Who ?

C > Korgaonkar could have told...on the way home. He is in 3rd floor that she is critical then we would have called those that ..our relative doctors earlier.

C > So you say that IV Zobone is you have not ..

OP3 > I don't remember prescribing.....

C > OK that is ok you also don't know that she was shifted a day earlier from in a critical condition ?

OP3 > She was stableshe was

C >she was stable she was not critical ?

OP3 > She was not critical... See if she would have been critical.....

C > No you have said in the mail, we were very much aware that patient was critical that's why she was shifted one day earlier. So we means who all knew that ?

OP1 > Physician and treating doctor.

OP1 >....means...

OP3 >Anticipating

OP1 > Blood count wise. But we are talking....clinical you try to understand.....

C > We means including Dr.satyen Mehta ?

OP1 > Patient is shifted in a condition to platinum where still patient is not like absolutely in a bleeding state or platelet with such a low count it is very difficult to explain that is what I we are all

C > That's why she was shifted one day earlier ? that means

OP1 > She was shifted one day earlier for platelet issue and.....

C > ..So in your 14th discharge note nowhere it is mentioned. It is mentioned only for surgery. So it was not our right to know the patient's condition ?

OP1 > Nai only for surgery matlab, i had already two days earlier we have we were planning to reserve platelets and keep it ready if at all required that is what and we were only repeating blood tests

C > No see...

V >For surgery platelets is very necessary i can understand....

OP1 > Obviously

C > See there are court judgements on this

OP1 > Shifted only for surgery matlab aisa wo ok rahega tho hi operate karega na patient ko, aisa bhi nahi hai ki operate kar diya

V >Answer is that. Operation or for platelets ?

OP1 > To get her platelets corrected and and then ultimately humlog ka pehle se plan tha udhar surgery karne ka tho agar platelet idhar correct hoga tho dono cheez udhar handle ho jayega.

C > See this is all from court judgements on medico legal cases. All the advocates so many advocates i have contacted and they have... Patients have the right to be told about their illness to have their medical records explained. Patients should be explained about whatever treatment medicines are prescribed to them. They should be made aware of the risks and side effects if any.

Patients have their right to get their medical records case papers on request from the doctor/hospital. If the patient needs to be moved to another hospital he or she has the right to know the reason for it and also has the right to make her own choice in consultation with any doctor. This is the high court judgement consumer.

OP1 >...Between Mr.Barkur and us ki humlog ne decide kiya tha ki platinum me we are scheduling the surgery if at all we are doing the surgery.

C > No that is surgery is ok

V > ...That is confirmed ...surgery is confirmed

OP1 > Now during the time if patient has a drop in haemoglobin or drop in other things which we cannot manage here we go back....

C >but you should have informed us

V > You should have informed us na our concern is you should have informed us that platelets kam hogaya karke.

C > We could have called our relative doctors long back.

V > My sister-in-law she is a doctor. I think i told her to speak to her. She had come.

OP1 > She had spoken...She is in Jupiter ?

V > She is in Jupiter.

OP1 > Pathology ?

V > No scan centre.

C > Radiology

OP1 > Radiology

V > Radiology I could have called her. You only spoke to her no ? I told....

OP1 > Call her we were call her aisa kuch tha hi nahi....Isme khali platelets ka hi yeh tha iskeliye platelets...we were hoping that platelets would be corrected there at platinum.

C >Platinum we came to know platelets was 12000 in this ICU she is lying there She is telling him "AAJ MAI GAYEE" That time it struck us because the doctor that RMO was telling bleeding nai hai she said she called Yogesh doctor she called that haematologist not available. Yogesh ek thaas nanthar

V > Sunday hai sunday hai

C > Ek thaas nantar kara

C > Then Amol Nanavare spoke to Milind Rane her husband he is also a doctor.

Minute 24.25 to 25.25

OP1 > I I went to platinum and I have seen all the findings and all

C > So

OP1 > Even at that stage where patient is admitted there so generally we expect ki platelets wahan pe ok hoga tho hum log karega aisa..

V > Nai jab admit hua tha na she had dot she had that RMO had checked. She was asking what is this dot ? I told her khoon jama hoga. How, see we are not doctors doctors are you all

OP1 > correct

V > *Wo dot aagaya dot ka meaning kya hai ?*

OP1 > *Wo dot is noted by him also.*

OP3 > *That was rash.*

C > *No but what action was taken ?*

V > *She was more concerned on that that doctor was more concerned on that dot.*

OP3 > *That time that that time platelets were near normal. When i had dots and rash that rash.....*

V > *143 me dots nahi aatha hai*

OP1 > *Humlog humlog jo physician bolega uska upar rely karega humara kaam ...*

V > *Nahi barobar hai 143000 me dots nahi aatha hai.*

C > *See you are saying that patient Dr.Dolare certified fit for anesthaesia. Now are you anesthetist ?*

OP3 > *I have certified fit for surgery.*

C > *Surgery, that is what i am saying you are saying that....*

OP1 > *you please try to understand*

OP3 > *It is legally synonymous.*

OP1 > *It is synonymous aisa kuch....*

V > *Nai nai anesthesia alag hai surgery alag hai*

OP1 > *Nai nai anesthesia dega tho surgery hoyega na.*

V > *Ha but you cannot*

C > *But your mail is there no ?*

OP3 > *But But in my notes i have not written fit for anesthesia I have written fit for surgery.*

V > *That i don't know.*

OP3 > *No I am telling you. You can check it.*

C > *So you are certified fit for surgery.*

OP1 > *That.....get the physician....*

V > That i agree I also we also agree surgery.

C > Not anesthesia.

V > Surgery. Surgery ke liye gaya tha

C > That is OK now

OP1 > Surgery matlab surgery kabhi karega. Pehle anesthesia ke liye patient ok rahega tho.

V > Malum hai. Surgery theatre me hoga na ?

C > Anesthesia comes in the operation theatre.

V > Theatre me hoga idhar kidar hoyega ? Maruti me kidar hoyega ?

OP1 > Fit for surgery matlab patient ko operation ...

V > Fit for surgery agreed agreed.

OP1 > And both things are synonymous. It is not ki fit for surgery is different than fit for anesthesia.

C > We are understanding that patient is taken for surgery he has certified fit at 95000 Platelets.

OP1 > trying to tell.....

C > 143000 also you have also....

< ALL THREE ARE TALKING >

OP1 > Anesthesia kabhi dega pehle yeh approve ayega tho dega

V > Ha approve ayega tho wohi tho bol raha hai na

OP1 > That is synonymous

C > See you are saying deep infection with poor immunity see you said this is a mamuli minor surgery even Satyen Mehta told

OP1 > Minor surgery

C > Deep infection but infection was just from C2 TO C7 film which he said he will remove.

OP1 > It is

C > This cannot cause bone marrow depression. That film is in the cervical region.

OP1 > It is not a film you please don't use that word film It is a deep spine

infection which which can take.....

C > But this will not cause DIC

OP1 > Nai if it.....

C > Where is the bone marrow ?

OP1 > There is bone marrow there.

C > OK but it will not cause because all others vertebral columns were Ok.

OP1 > Nai all others have to be ok lekin anything can become near.... that's what

OP3 > Any small infection anywhere in the body can lead to DIC...

OP1 > Because we see ICU patients so..

C > There are tests before administering zobone you have to consider all these bones condition no ?

OP1 > We cant do MRI and get the MRI report and...

C > Why you did then next day ?

OP1 > ...We can't do because the patient was not improving We cannot wait for four days to allow the things to improve on admission immediately we first our normal sequence of events for a patient with a neck pain only to get the X-RAY done which we did it X-RAY is not pointing out to anything like it is infection which we even suspect and based on this we treated like a muscle pain by giving traction by giving...

C > No you didn't give traction half an hour also you didn't give.

OP1 > She was in pain. She couldn't keep it. Traction is just for comfort it is basically giving pain killers for a day and within twenty-four hours no improvement go for MRI. Abhi directly aapko on admission MRI karega itna serious suspicion tha hi nahi you try to understand we are talking of suspicion aisa kuch suspicion hi nahi hai there is nothing to suspect ki patient can have can go into such a such a downtrack.

Minute 28.25 to 30.40

C > See even before admission you have written on your letter pad IV zobone?

OP1 > Even before admission ?

C > Before admission

OP1 > Before admission kaisa likega admission decide kiya tho hi tho likega na

C > nai

OP1 > admission decide kiya iske liye likega na... You mean to say that...

C > That means you had that medicine with you so you decided to use that.

OP1 > The original plan was to ...

C > See this this is in your clinic....

OP1 > Ya obviously admission

C > You have written traction blood test pidimol and IV zobone.

OP1 > That is the plan of treatment.

C > So how you decide on this ?

OP3 > It is written admitplan of.....not admission

OP1 >

C > All these you have brought from outside

OP1 > That is the plan

C > But this did you have it in stock ?

OP1 > Ya we had in stock.

C > You had it in stock ?

OP1 >had in stock...

*U > That is what i have asked them please let us know how you have purchased
It ?*

OP1 > Nai That is no issue now you are going into some different direction

C > No No

OP1 > Where you have purchased from i have got the bills also

C > That is what i have asked them You are also not showing no? Asked them

*OP1 > Asked whom and I have everything here I have got the bills but Bill is
not the issue. The issue is why now you are saying that admit zobone sab
neeche laga diya thoyou got ready for admission....Because one day
one day*

C > See NDTV hai you have seen that debate on 11TH August "Bribes for Prescription" they have caught 5 doctors in camera accepting bribes .The same day i called them they are in touch with me i said the same thing happened with my this thing. So i wanted to know from CIPLA whether this was kept by medical rep or you have purchased ?

OP1 > No No we have ... was purchased.

C > That's what we have asked because i asked all the clinics pharmacies in Mulund nobody knows the spelling also of rokfos

OP1 >.. Obviously....

C > You can show me na prescription and this thing.

OP1 > No No ... I got the bills now you can see.it

C > Bill and the prescription. I asked CIPLA the same thing.

OP1 > Prescription prescription is order request which they fill up the form and take it.....

C > Which one?

OP1 > Order request...

C > ya that only

OP1 > order request that copy is with them that doesnt mean ki ...

OP1 > No see Rokfos box says to be sold only on the prescription of a registered medical practitioner I want that

OP1 >...

C > And it the box also says do not mix with calcium containing solutions you have mixed with KIT

OP1 > Nai Nai...

C > So you have not followed any instructions of the

OP1 > Please try to understand

C > drug

OP1 > Please try to understand KIT is a tablet it is what they say is don't mix with solutions solution matlab calcium ka solution me mix mat karke

lagao

C > You are ad..... saying two things. So ultimately it goes into the blood.

OP1 > You are mixing up solutions matlab calcium solutions sath me lagane ka aur....

OP3 > It is in the IV don't mix it in the IV tubing ...in the IV tubingbecause... one or the other

C > So you will give me the alongwith the nursing records the bills and all

OP1 > Ya Ya Bills you will get it if you are interested in bills now the we want to sort out ki baba

C > Because

OP1 > It's a very rare rare sequence for us also.

C > No because department of metrology also i have gone. That MRP price also that also is an issue.

Minute 31.30 to 31.50

OP1 > Aisa bhi nahi hai ki humlog we are concentrating. Jupiter itself me follow-up kar raha tha aur Chincholkar se baat bhi kiya tha ki...se lag raha hai vagairah vagairahusse bhi constantly we were... aisa nahi hai ki.....because we cannot come and tell them what treatment you are giving and its ultimately an ICU ICU management.

C > No No it was a gone case from platinum onwards it was a gone case

OP1 > But you you feel platinumat platinum nothing was done? Platelet kum Nahi kiya wo log kuch nahi kar sakta aisa hai kya ? aisa platinum me Platelet count suppose patient has a low platelet count?

OP3 > Yes

OP1 > Then you cant the haematologist cannot do anything in this ? haematologist.....if at all..... he can advise on....

OP3 > Haematologist even if he and ICU is something different its an emergency and.....

Whether haematologist comes or not in most of the

cases its acute stage... haematologist..... haematologist could'nt have changed the changed the fortune of the patient within a short period it was all ICU management only

OP1 > Suppose if they can they can they can always they can always inform

....me kya karne ka hai aisa nahi bol sakta hai ?

OP3 > Management is something Just whatever is deficient replace it

OP1 > You can't really..

OP3 > There is nothing to expedite there was nothing actuallyto.....treatment

.....from the blood

OP1 > ...treatment taken at JupiterDo you feel ki it was very.....

C > Platinum understood the criticalness only on Sunday morning

OP1 > ...why.....

C > You said blood transfusions were started immediately. No they took all the tests she was admitted in the ward bed no.26 not in the ICU. You said she was shifted immediately to ICU for blood transfusions. Blood transfusions started at 11 p.m.

OP1 > In the ward ?

C > No in ICU. She was taken to ICU within 3 hours. Within one hour of admission

The people who came doctor I don't know which doctor everybody started telling what happened. Kai zala kai zala. Mangesh came and he is telling me mala watthe mala atha ICU madhe geoon ...

C > I told him kai wath .What are you talking? Bring Satyen Mehta here I want him here.She is certified fit for admission for surgery and you are telling ICU. On what basis are you telling ?

He said Amol Nanaware certify nahi karega bill nahi hoga. I said she is come here for operation.

OP1 > Mangesh is not the person to ...

C > How does he know ? He comes and tells within one hour atha mala watthe

OP1 >.....is not he is

C > No. This is practically what is happened.

OP1 > I am understandNo sense but I am just telling ...

C > But you said blood transfusions started immediately. No. You did not inform even platinum doctors that blood counts were falling

OP1 > Platinum doctors by default they they once they admit they see...

C > They took that and it was 20000. So from one lac 43 to 20000 it was at Maruti. Correct ?

OP1 > It has been dropping but that's what he is saying that apart from supportive measures and investigating we we really cannot do anything at this stage.

C > So at 95 you could have told . You say Dr.Rathi Dr.Rathi so she came late.

OP1 > He is constantly he is he is aware it's not that physician is not aware
.....But 95000

C > No he is not aware of 95000

OP3 > I said at 95000 lets repeat again our level of 59000 ...

OP1 > The lab the lab doesn't call me lab calls physician you are not trying to understand

OP3 >.....At 143000 then the late

C > What is this 59000

OP3 > 59000.....When I

C > No he says it is

OP1 >Platelets are the problem

C > No No No

OP1 > Please aapko bola tha ki

C > Nai Nai Nai. He says 59000. What is this 59000 now ?

OP1 > 59000 what ? platelets ?

OP3 > That was on 13TH No No but that lab I think no..

<Hospital Staff>

OP3 > I think late

OP1 > Lab was'nt...

OP3 > 13TH 13TH

V > But phone pe kyun letha hai ? You should have checked and given

C > No No 59000

OP1 > What is the fastest way to communicate ?

OP3 > Even at 59000

C > See now he says 59000

V >.....

OP3 > OK OK 59000 na 59000 Na But 59000 She was stable..

C > If it was 59000 why you are telling plat platinum 95000 ?

OP3 > That time that time that copy was not

C > No 13TH you say

C > 14TH she is admitted

OP1 > He knows see it is 59 59 there was ...

OP3 > He said 59000....

OP1 >

OP3 > Platelets kitna hai

OP1 >..... WBC IS 38

OP3 > Here also

OP1 > Is it possible that it can vary go under variation so much ?

C > See this report I don't have it

OP3 > It is a fast

C > I don't have it

OP3 > In fast deterioration

C > See this sheet I don't have I have written to you I don't know whether
you have put it afterwards or not

OP1 > Nai No all sheets were there

C > No see this handwriting is different this handwriting you are

OP1 > No all reports I gave toAll reports are in continuation

OP1 > The Xerox which you gave me is

- OP1 > The last day notes are not there
- C > See now you say on 13th 59000 and 2300
- OP1 > But can it vary so much
- C > No No forget about varying this is the blood platelets counts which has to be given to platinum. Why did you hide this? You have given 95000.
- OP1 > Whatever reports are there and whatever they are informing the physician over there
- C > No No
- OP3 > See it must have it must not there there was no purpose It must have not...
- OP1 >You see the platinum reports there are platinum reports
- OP3 > They must have not received the hard copy. But it was not our intention to hide or something like that
- OP1 > No No see
- OP1 > Platinum has to manage platelet count
- C > This is the 12TH June You are writing 95000
- OP3 > That was your feeling then
- C > No 12TH June
- C > This is on admission will show you the admission
- OP3 > That hard copy must have not been delivered.
- OP1 > In any case ICU me wo log tho repeat ..
- C > No No admission record me hai na
- OP1 > They repeat the fresh scene
- OP3 > See whatever it is it doesn't change that line of treatment
- C > Which one?
- OP3 > Platinum
- C > My contention is 12TH You say she is critical
- OP3 > She was not never critical she was always stable. Critical in what sense
Critical ?
- C > Your mail says you just see we were very much aware that patient

was critical so was shifted earlier than scheduled. What does it mean ?

OP3 > Critical in the sense that....

C > Because she was critical Sunday koSaturday hi bej diya....

OP3 > Critical in the sense

C > And who is this we ? Only you and Dr.Goswami or Satyen Mehta also ?

D > Yes everybody.

C > Satyen Mehta has not replied to the.....

OP3 > Critical in the sense that there is something .Something is wrong. But haemodynamically she was stable. Haemodynamically.....something is wrong she isBut this is

C > Platelets count for which she she died . The cause of her death was this platelets. See all our full full apna khandhan ka pachso aadmi ko roj subeh platelets platelets dhik raha hai

V > Ha.....

OP3 > 59000

C > Early morning platelets kitna hua platelets kitna hua. Aaj bhi sabko humko yaad aata hai.

OP3 > 59000 Na

C > Yeh platelets ke liye mar gaya and he says platelets kum tha humko malum hai.

OP3 > 59000 Na 59000 59000 Nobody transfuses platelets.

C > No you why did you hide all these information and panicked on 14TH You could have panicked on 12th if she was critical you yourself are admitting

OP3 > She was not critical we were critical in the sense that

C > You are writing no patient was critical ?

OP3 > But when we realized that it is dropping that there is some problem. There is some problem...In the sense that . In the sense that...

C > You need not inform us . The way she was transferred from Maruti the way

she was transferred she could not get up and he is just pushing her her full body is this thing....

V > That ambulance also was a very bad ambulance.

OP1 > Platinum...

V > Phir ? Wo driver hai kya wo driver nahi hajam hai Wo the way he was driving she was not able to walk walk chalne ko nai ho raha tha usko wo aise uta kar pheкта wo

C > You say that she was....

OP3 >

OP1 > Both are discussing about ambulance

V > ...Please I was there I was there akela aadmi atha akela admi tho kya wo aadmi utayega ki stretcher utayega

OP3 > agree agree agree

OP1 > Help karne ke liye

V > Koi bhi nahi

V > Aur chota ambulance diya

C > So this is for me this report

OP1 > Yes..... This is the bill you wanted

Minute 40.35 to 40.55

C > This is from CIPLA ?

OP1 > Ya so we normally stock this injection just like our paracetamol and regular medical stuff which we give and it is not ki we see cancer patients everyday.

OP1 >.....we must see ICU papers.....

C > no no this is MRP is 2950 you have sold it for 3500

OP1 > ...ICU treatment in ICU treatment...they cant give platelets stimulating treatment ...

OP3 > In acute stage....

Minute 41.20 to 43.10

C > What is this you are writing post zobone arthrolgy ? What is this word....

OP1 > Joint pain

C > What is this

OP3 > Arthralgia A R T H

OP1 > joint pain which generally resolves in a day's time

C > So you knew after zobone this was there so you should have told told us

No ?

OP1 > See it was it is a joint problem which joint pain suddenly people develop

... That is why I was telling you it acts on all the bones then it it fades

away aisa nahi hai it it lasts for so long experience of giving that

C > No the very fact that you have

C > Hidden this count of 59000 even from platinum also it shows that from that from 1 Lac 43 to 59 maybe there is one more blood test which shows 20000 because on admission it was twenty. Ek lakh forty-three thousand se bees hazar tak tum usko aisa hi rakha bolega tho and in spite usko ut nahi sakta hai wo rashes aaya means very clear cut case of drug reaction. Arthralgia, Myalgia every case of this. We have all the doctors in Jupiter have said this is total negligence every doctor

OP1 > I have spoken

C > Every doctor

OP1 > I have spoken with chincholkar . I have spoken with Rathi and all

.....how this can...

C > Every doctor they will not tell this thing but they were laughing

In fact I saw these words how I could dig this. I investigated because I was hearing Dr.Rathi was smiling at one doctor and asking hypercalcemia multiple myeloma. Then I saw that he is asking that means he meant was how he could give this drug when it was meant for hypercalcemia and myeloma

OP1 > he spoke with me that it is a very rare rare thing and it's a very

rare complication which very difficult to explain...

C > Look I asked Novartis Novartis Can a patient with cervical spondylitis and neck pain be given this

OP1 > They are not the ones who see the patient. Can it be given we cannot ask him because they he has not seen the patient no.

C > You have also not seen the patient.

OP1 > How she was on admission and what is the plan of treatment .

C > You have just Korgaonkar said cervical spondylitis and you have prescribed zobone.

OP1 >Examining the patient....

Minute 43.30 to 44.30

C > And you have charged 3500 instead of 2950. That again is a wrong practice.

OP1 > Charges aisa wo ...

OP2 >procedure. This is not a simple injection sir this is not so simple

C > Accha Theek hai bolo aap bolo

OP2 > ...We have to take matlab wo jo bhi hai na...

C > You can sell above MRP? I have gone to department of metrology.

OP2 > We cannot sell we are purchasing as a stock . MRP is 2950 but for that Injection we have to charge 2000 3500

C > Why ?

V > Why ?

OP2 > This is a procedure. Proceure like ...

V > Procedure kya hai

C > I have gone to metrology department

OP2 > Nahi aisa kuch nahi hai usme

C > You have IV charges, ward charges separately . You have IV charges nursing charges separately so what other charges ?

That they said consumer forum

**OP2 > For doctor you cannot say what other charges. Doctor has given the list
Because this is a not so regular injection....**

C > See we have

V > Hum log MRP ke upar koi nahi de sakta hai Yeh bolne do jo bolne ka hai

C > MRP You cannot sell

OP2 > Yeh jo hai na sir regular nahi hai sir.

V > Wo bolne ka hai bolne de yeh aisa nahi hai you cannot sell MRP ke upar

OP1 > Wo kya bol raha hai ki average iska jo average sabka price hai who
3500 hota hai.

K > Iska price kya hai ?

V > Hum log bhi hum log business kar rahe hain hum ko bhi malum hai .

Yeh jo bol raha hai.....aap jo bol raha hai sab malum hai MRP ke upar nahi
bech sakta hai. Abhi yeh tax dalo yeh dalo wo dalo wo dalo baat alag hai.

Abhi yeh kya bolta hai usko malum rahega. But wo nahi What he is saying
he has to change he has to improve.

C > Even aap ne dus hazaar liya udhar for what you took ?

V > Kiske liye liya ?

OP2 > Dus hazaar liya matlab

C > Aapne bola mai yeh case karta hoon. Ten thousand deposit I gave to Maruti
Nursing Home. You took it in your pocket

V > Kiske liye wo kai ke liye liya ?

C > You are a public servant

OP2 > That was a

C > You are New India assurance agent's employee

OP2 > Wo wo deposit ke hisab se liya hoga

C > Its totally wrong on your part

V > Liya rahega nai aapne liya na?

OP2 > Liya

V > Kyun liya lekin

OP1 > Without receipt liya kya ? Without receipt liya kya?

C > Receipt diya....

OP1 >...liya matlab..

C > How a government servant can take

V > Isse aana chahiye na

OP1 > Obviously aaya bill...

V > Kidar aaya

OP1 > Minus ten thousand....

C > Nai Nai How a governmentcan take this is admit to a patient

OP1 > Uncle he is not government servant

C > Yes he is an agent. TPA is a agent of New India Assurance. I have gone to police everybody on all these cases we have gone to multiple advocates

V > Usko kya rights hai isse paisa lene ka ?

OP1 > He is a billing fellow...

V > Usko kya rights hai lene ka ?

OP1 > Rights matlab he is person responsible for billing wo billing me wo he has to show ki patient has

C > How come TPA is supposed to give the money to the hospital

OP1 > He is a hospital person uncle . This fellow is a hospital person.

C > TPA is supposed to get deduct cashless from the bill .He is not supposed to take

OP1 > Now you are going into some other line

C > No this is also a malpractice

V >No what you have done is absolutely wrong.

OP1 > He is a hospital billing person. He has to take. Abhi Platinum aapko deposit nahi manga kya aisa deposit

V > Deposit kya who tho aisa bola hai usne jo sunega tho aap pareshan hojayega ..

OP1 > Mangesh mangesh

V > Mangesh kaun tha wo.....

OP1 > Mangesh ka aap I don't know why uncle is so sensitive. Mangesh ka tho wo mangesh patient ka bareme kya bolega Mangesh ka tho sunega..

C > Wo aake bola na style se aaya abhi atha mala watthe atha ICU madhe. I said what are you talking. Within one hour.

OP2 > Mangesh is a non-medical person. He is totally....

C > That is what I am telling

OP1 > How he can explain the patient's ka condition kaisa hai.

C > That is what I am telling.

C > Arre this NDTV....

OP2 > He is related to the hospital but is not a qualified person.

C > That is what I am saying how he came to know that she was critical.

OP2 > Aisa hotha hai na uncle yahan se wahan jaaye tho kuch na kuch

OP2 > Aisa abhi non-medical person hai tho usko tho itna saaf saaf tho nahi bata sakte wo kya samajtha hai

C > Woh paisa ka itna hai, he is telling mereko Satyen Mehta kya aake wo aisa operation karke jayega. Ded lakh leke jayega.

OP2 > Ha woh....

C > This is the way medical, Dr. Harshvardhan our health minister he is an ENT surgeon. He has told in parliament after police the medical field is the most corrupt and NDTV is following it up. Bribes for prescription. Exactly this is what has happened and maybe in the next episode this name will come. Patient at Mulund died because of this.

OP1 > It is not that we are iskeliye because we we regularly have to give it we are giving it because.

V > It is not regular. If you are saying regular you will have to change that word. It is not regular.

OP1 > Its definitely not regular

V > It has It has to be given to a person who is suffering from bone....

See we are not a science.....

C > In that case in that case I have to make a case

OP1 > There are hundred...

C > Against zoledronic acid manufacturers.

V > We will have to make a case against him also now.

C > This zoledronic acid should be banned now because a patient can die. He says it can be given to anybody cervical spondylitis and if the patient dies ?

OP1 > That way even even in paracetamol....

C > That means zoledronic there is something wrong with zoledronic acid.

OP1 > Even in paracetamol they...

C > That he can die

OP1 > Even with paracetamol..

C > But this is a case where you knew the side effects, you knew the adverse reactions but still you did not take any action.

OP1 > Nai it is not that we were knowing ki patient is going to be turn out to be aplastic anemia and I am giving rokfos

C > No but What you did ? From 95 he says 95 we knew she was critical

OP1 > We are talking of Day 1

C > It is not your duty

OP1 > We are talking about day 1 uncle we are talking about day 1 . You are saying why it was given why it was given.

C > Day 1 is still worse. For cervical spondylitis and neck pain you can give.

OP1 > It is given based on the X-ray findings because x-ray is showing a very poor bone content x-ray shows all the nine vertebrae

C > No No No No that is again you are wrong

OP1 > We cannot do a eight thousand rupees MRI scan and tell the patient you

take adrug three thousand..

C > You have taken no two thousand for that lidocam. Yuu sent ENT surgeon at 11 o'clock. Do hazaar. Aah karo yeh lidocam chew karo and you charged me two thousand.

V > Two thousand rupees.

OP1 > That is that is his lookout what doctor is come and he is written on the paper.

V > Do hazaar rupaiya ek chotasa tablet ke liye

C > 11 o'clock ghala...

V > Can you believe this ? Aur she had a very bad you know ...in the hospital Jupiter me andhar dal dal ke nikala uska

C > This is all malpractice in Maruti Nursing Home. Yeh malpractice chalu hai.

OP1 > Wo Aake usne....

OP3 > Isne jo bola hai na...

OP1 > Ten thousand deposit kya woh malpractice kaisa ho sakta hai ?

He is saying it is malpractice ten thousand if he has taken.

C > No you can explain na now

OP1 > Write is nothing na ...

C > I have spoken to TPA, New India and all thethey said give a complaint to the police.

OP1 > TPA has two kinds of things. One is cashless..... and one isThis is we are doing what is called reimbursement.

C > But here the TPA is taking money. This is something new.

OP2 > TPA is taking money ?

C > You took no ten thousand

OP2 > That was deposit and everywhere deposit has to be given.

V > Nai Nai. Maime admit hua tha mai kisko deposit nahi diya hai.

OP2 > Aap kisi bhi hospital puchiye ... agar reimbursement me deposit rakna padta hai.

V > Jupiter me gaya tha Jupiter me ha ... advance ...

OP2 > Aur bhi aap isko bhi malpractice bolte hai tho phir depends aap kuch bhi keh sakte hai.

V > Of course malpractice bolega na

OP2 > Nahi. Ho hi nahi sakta hai sab jagah deposit lete hain.

V > OP2 > OP3 > All are talking. Cannot decipher.

V > Hospital hai na. Aap kyun lete hain ?

OP2 > Mai hospital ka authorized person hoon.

V > Nai Nai aapse..... Isko kyun dena ka hum log ...aapko ...

OP2 > Unki taraf se mai authorized

V > Nahi lena chahiye aap nahi lena chahiye.

OP2 > Woh tho khud deposit lenge nahi

V > Kyun nahi lenge woh hospital ka owner hai na

C > Bill kisko dene ka hai ?

V > Bill aapko dena hai ki usko dena hai ?

OP2 > Owner hai unhi ke taraf se agar mai uska entry karoonga. Mai receipt de raha hoon. Aap order le raha hai ki..

C > No No Woh dekhengeNew India Assurance.....

V > Karta hai uska..

OP2 > New India ka how ...

V > Aapko na employeeDekho kya hai hum aapko jaante hai Isko nahi jaante hai.

OP2 > Lekin mai hospital ke against me le raha hoon.

V > Kaiko lena chahiye aap kyun leneka ?

OP2 > Aap puchna chahiye tha aap kaun ho paisa lene wale mai bathatha aapko.

V > Mereko proper inse aana chahiye bill bus.

OP1 > Final bill....

V > Aapse ya issedoctor se matlab hai tpa se matlab nahi hai

OP1 > Kal bolega doctor ka injection lagao

V > Kyun bolega usko kyun bolega main aapko bolega na injection laganeko.

C > Pehle beechme cashless bhi wo sab bandh karta tha

V >.....I have the experience

OP1 > He goes to 22 hospitals for this kind of billing

V > See I am not concerned with him.I am concerned with Maruti, Platinum and Jupiter.

OP2 > Even if the owner is saying he is the authorized person to take the deposit then what is the problem with you. If you had asked me that time who are you to take the deposit

V > Mereko baad me samjha na.

OP2 > Who are you to take the deposit mai bathatha aapko.

V> OP2> Both are talking..

C > That is a different issue uska upar insurance company has stopped this cashless business. Because woh mangesh ko do lakh ka agree kiya. Tho tumhara kitna ka policy hai ? Ek lakh aur pacchis hazar bonus hai.Yaane ke abhi operation hoyega sawah do lakh. Wo Pacchis hazar bada diya. Tho Yeh malpractice also is there. So Dr. Harshvardha ko abhi

OP1 > Reimbursement..

C > Woh sab Chuuz nikala hai. Yeh NDTV ka you read that yeh internet me jaake woh dekho 55 doctors from Bhopal were de-registered. Exactly Pharma companies bribes for prescription.

Minute 52.35 to 53.15

K > Woh Rokfos ka jo 2950 ka 3500 kiya woh kisne kiya hai kisne, Inhone ?

OP1 > Hum log wohi bol raha normally jo apna zobone aur rokfos yeh alag brand hai. Rokfos is a new brand, Our regular brand is Zobone which is actually costing 3500. By default yeh it is...

K > Tho yeh galti hai

C > No No No No zobone is rokfos rokfos is zobone.

OP1 > I am talking about MRP

C > No No

K > So you agree

V > MRP should not ...

C > Name medical term no

OP1 > He has done a mistake in not seeing the pamphlet. But overall generally if you write zobone it goes into 3500 category.

C > Because what is zobone ? Rokfos is a brand.

OP3 > Zobone is also a brand no?

C > no

OP1 > Zobone is a brand ?

C > No No aclasta zometa..

OP1 > See you cant become a doctor in 4 days.

C > nai nai nai nai

V > We have studied. We are not doctors. Doctors are you all.

OP1 >confirmation.....

K > Tho aapne

V > Hum ne kuch khoya hai

OP1 > Zobone is a brand which is

K > Tho aapne socha ki aapne zobone diya hai

Hospital staff > Fine fine we wanted to use the lift

Minute 53.30 to 54.00

K > Tho aapne aapko laga ki aapne zobone diya but actually aapne rokfos Diya ?

OP1 > Nai laga aisa Everything is same. It is paracetamol marketed in 4-5 names. It is like that.

V > Rokfos ka jo naam hai na patha nahi ... dekha nahi hai aur usko wo diya hai na that also is not correct ...mera hisab se ...not mera hisab se entire world say.....

Minute 54.00 to 54.35

OP1 > I am telling you I have given this to my mother. That safe it is in all the case. Abhi yeh aisa turn out hoyega aisa kaun samje ga.

V > Aisa turnout nahi hai

C > So that means something has to be done about zoledronic acid.

OP1 > It is given very frequently that is why we are stocking it. Nahi tho kyun hum log aisa. Aisa once in a bluemoon aisa ek patient deklega tho aisa zobone laganeka man me aaya de diya thodi aap ko laga M.R. kuch.....dekhe gaya tho main zobone laga dega aisa hai kya M.R.kuch.....deke gaya tho humlog rokfos prescribe karega aisa thodi hai.

C > This rokfos ..Cipla has straightaway manipulated this

OP1 > Nai they have given what they have to give.

C > Hypercalcimia of malignancy kidar hai isme ?

OP1 > abhi ..

C > Inlog ka hi hai na rokfos ?

OP1 > Rokfos woh log ka hi hai isleliye tho mai usko bola aapne usko kiya tho usne mereko phone kiya rokfoswala...company

C > Where is advanced bone malignancy ? advanced kidhar hai yeh sab

OP1 > That is one use. Every drug has multiple uses.

C > Ha tho yeh sab nikal ke indications usne just to suit this.

V > Usko bhi hum log leke jayenge na.

Minute 55.00 to 56.25

C > I will I will make a case on Cipla also that zoledronic acid is given just like that and people will die now ? So we have to

V > Stop them

C > Get stop that medicine.

OP1 > Abhi I am also afraid to give now. I will not give anyone. Abhi it has been given to my mother also you can understand so why I should be so much so much worried about it.

V > ..You just see to it we have to take action on this also.

OP1 > Tho Iskeliye aaya tha mere paas mereko bola aap usko pass on karo. Mai tho bola ki please send it to you him by email. He was supposed to email it to you.

K > Koi medicine diya itna effect hua uske liye kya steps lete ho aap log ?

OP1 > Medicine ke baad ?

K > Yeh effect hua, wrong effect

V > Itna effect hogaya

K > Kya kiya apne ?

V > Precaution

OP1 > We have to send it as a report to the company which they call...

K > Did you send ?

OP1 > Ya

K > Now you sent ?

OP1 > I have told that company fellow who comes to meet me us I told him. That's why he came up with this article no. He has come up with all these articles see zoledronic acid....

K > Now you said when he phoned that's why he...

V > Baad me aaya na baad me hai na.

OP1 > Usse baat kiya ki aisa hai they to report it as adverse reaction. Its called adverse reaction matlab patient ko kabhi aisa woh log ko bhi malum nahi kabhi aisa hota hai we have to report it and they have to take steps

V > So this is a unique case ?

OP1 > That's what. There are a lot of things which are reported like this and they stop

V > Idhar kya hai ?

C > So this entire thing is manipulated by Cipla because you are saying that Osteoporosis, they are trying to protect you. So Now you have to say talk

about zoledronic as a drug which has to be banned.

OP1 > This is from a drug, this is from a medical journal ..

C > No that's why they took so much time to this thing to suit ...Where is the prescription for this ?

OP1 > Prescription is taken on a order on a order....

C > Where is that ?

OP1 > Please take it...

C > Where is the physician ?

OP1 > Physician.....i am a physician...

C > You said no you are not, I am not a physician.

OP1 > Nai what you are talking about physician and what you are saying ki uske upar likha hai, to be given under physician supervision physician matlab any doctor can give...

OP3 > Aisa hai there are so many

K > In this case who ? In this case who ?

OP1 > Physician is me.

C > But you say I am not a physician. Ask Dr.M.B.Agarwal.

V > Mereko bola. Aap ne meroko bola, Aap ka koi pehchan wala doctor hai. Tho phir mai phone lagake diya. Aap ne samne bath kiya. Phir aapne bola who bandhe ko bulaya.

OP1 > Please try to understand physician means

OP3 > Treating doctor.

OP1 > Qualified doctor MBBS plus.

V > Us din aisa nahi bola tha. Us din aisa bola tha I am not a physician I am a Orthopedic Clearly bola tha I am a orthopaedic....

OP1 > MBBS level ke upar MBBS....

V > Malum hai mereko. Mera family me doctor log hai.

OP1 > Tho jabhi when we are not able to treat we involve a physician.

OP3 > There are lot of orthopaedic surgeons who are giving rokfos.

V > Un log hass rahe the. Physician ko padne ko nahi aatha hai ?

OP1 > Aisa ?

V > Ha, Matlab usme lika hai ki platelets 59000 hai. Aap jo bol raha hai 95000.

Padne ko nahi aatha hai. Orthopaedic aur physician ka first course 3 years tho same rahta hai padayee.

OP1 > Nai reports tho hum log ko sab phone pe reports itna ghai ghai me reports ...

V > Ghai ghai...

OP1 >When we get the reports they inform on phone obviously. Abhi woh printed wait karega tho sham tak aayega. Aur wo report sunne ke baad bhi treatment was not to be changed, you please try to understand.

V > We try to understand everything. Aap jo bol raha hain sun hi raha hai....

Minute 58.10 to 59.00

OP1 > Change aisa kuch tha hi nahi aisa kuch, and this is definitely one very rare reacton with zoledronic . That is that is what. You are also right bhai. We are also shocked ki aisa

C > So it needs.....

V > We should ban this drug.....according to you.

OP1 > There are drugs which are banned like that...

V > So In other words we have to ban this drugs now

OP1 > Some pain killers which are found which were very frequently given to pregnant ladies ultimately they....

V > Samajh gaya. Pregnant ladies leave aside we are talking about this particular case.

OP1 > I am saying you how they how these companies ultimately get these reports, adverse reaction ka report aake. Ultimately they put a ban on this thing.

< Hospital staff and OP1 talking >

OP1 > So definitely aisa what other what other drugs they have they have found

like that ?

C > Which one ?

OP1 > Unknown, unknown reactions they they find with medicines aisa

C > No here it is multiple this thing. You say side reactions. The hiding of the blood counts. Everything points out to total negligence on your part.

OP1 > It is on that's what I, on phone we are writing. Why we should write ?

Why we are interested in patient....and spoiling our name ?

C > You have not informed that 59000 to Platinum. Why you are giving wrong information ? What was the reason tell me.

OP1 > Wrong information ?

C > 59000, why you informed them 95000 ?

OP1 > Patient is I, it is informed to the treating surgeon

C > Platinum, OK

OP1 > Treating surgeon. Treating surgeon informed the anesthetist

C > Ha, so why you have given the wrong because from one lakh 43 to 20 it took place under your this thing. You did not inform the patient. You did not inform anybody. You informed a wrong information you have given to platinum about 95000. Why not 59000 about 13th?

OP1 > Nai it is

C > And this 13th also you have added this after that....because I have written there is no records of 13th. Because your handwriting itself shows. The regular handwriting and this isme yeh sab hai.

OP1 > Ho gaya na

C > Yeh very time leke lika hai, phursat se.

OP1 > Nai, obviously some and isme kafi you have to findings jo aapka tha your papers were picked up in urgency for mediclaim purpose.

C > So he is writing call received from pathologist about low WBC. But this was on 13th no ?

OP1 > I I ya

C > So she is shifted on 14th.

OP1 > 14th she was shifted.

C > The very fact you hid this and did not give that blood report.

OP1 > Physician. It is informed to them he has told not to, no need to take active steps. You...

C > Who, who has informed ?....

OP1 > Why we should hide ? Why we should be interested in hiding ?

C > So you have written here, discussed with Dr.S M and Dr.Aafaque Dolare he says

OP3 > Yes Yes he is aware. He has been

C > Then why he is not replying to my letter ?

OP3 > No, but what letter you are mentioning ?

OP1 >

C > Agar Dr.Satyen Mehta ko yeh critical inform kiya so why not write in that 14th Report ? You are writing here S/B. This is the total wrong report you have given. You have manipulated this also.

OP1 > It is I have seen the nursing records .

C > Shift out for platelets management. I have got that report na.

OP1 > Ya we have we have written whatnursing reports..

C > No No Dekho you have taken my wife's life

OP1 > I have

C > You have to be punished

OP1 > I have

C > Because you are manipulating everything. Total murder case hai.

OP1 > I was keeping...

V > Isme hai dekho aap ka hi rahega

C > Isme hai na.

OP1 > Yes definitely woh maine nursing records se maine

V > Aapka hi printout, aapka hi printout hai yeh particular date ka. Isme lika hai

platelet lika. Yahan platelets ka nam hi nahi hai.

OP1 > Nai wo reports jo phone pe aaya tha woh nahi lika tha.

V > Yeh report ka meaning kya hai woh reports ka meaning kya hai ?

C > Yeh kya hai yeh ? 14 6 ka hai. Shift out aur yeh ? What is this report now ?

OP1 > This is the orders jo us din nursing me se maine copy kiya what treatment has been given.

C > No

K > Kis din ? Kis Din ?

C > No you have done this afterwards no ? Shift out Platinum

OP1 > Ya Platinum wo nursing records me se kya kya treatment diya wo likne ka hai. Wo likna chahiye na ?

V > Yeh kya lika hai ? Platelets ...lika hai.

C > Yeh baad me manipulate kiya.

V > Shift out for platelets

K > Aapne yeh kabhi lika ?

C > She was shifted out for operation not for platelets.

OP1 > Operation and platelets both are....

V > No No don't bring that don't bring that. It is not it is wrong.

OP1 > Mai uncle aapke sath I was sitting with her next to ...I explained ki platelets is a issue.

K > When did you explain ?

OP1 > We were all aware.

V > Aap bhi agree karo agree karo nahi tho I don't know give her something.

OP3 > She was shifted for operation.

C > Yeh 14th ka hai na ? This also you don't know ?

OP1 > We were all aware

C > Shift to Platinum for surgery.

OP1 > For ICU

C > Sx lika hai Idhar and again shift to Platinum and you are showing this report

to Platinum for this thing after getting mail.

OP1 > What ? Samja nahi.

C > This report says, discharge card says shift to Platinum for surgery. Shift to Platinum again, and here they have written shift to platinum and this you are manipulating later.

OP1 > One minute uncle one minute. Tho hum log ka tho expectation hai ki Platinum me platelets ka issue hoyega tho surgery ka...

V > suggest.....

C > Yeh change kiya na ?

OP1 > Yes definitely wo add kiya

K > Kabhi add kiya aap log ? Kabhi add kiya yeh ?

C > Kabhi add kiya yeh ?

OP1 > Papers picked up in emergency that's the reason

K > Which date, when did you add that ?

OP1 > After finishing the paper work we we do a monthly, monthly paper work.

K > After a month you have written that ?

OP1 > Monthly paper

V > It is wrong no then. It is wrong. Jab aap shift karte hai tho saying you are shifting for operation for surgery. Abhi likte hai platelet aur jab main aapko parso mila tho udharnow it is a case of haematologist. Tabhi mereko samja ki problem hai yeh problem hai karke.

OP3 > Aisa hai ki pehle first we were thinking about we were not anticipating that there will be such a big problem. Jab baad me aisa hua there was problem

C > It is not our right of the patient to know all these things ?

OP3 > When platelets started falling, platelets started falling

V > Aapko bolna.....

C > Bol raha hai. Wo bed se utar nahi saktai, toh urine bag lagaya udhar. It is not your right to tell that yeh platelets ka problem hai. Even platinum hospital doesn't know.

OP1 > Platelets ka issue apne ko do din pehle malum tha.

C > No you say ?

V > Nai Nai

K > Wo aapko malum tha. Humko kidar bataya ?

C > You say platelet management. In the admission card of platinum they should not mention this why admission ? Admission is certified post operation cervical cord compression posted for surgery. Anywhere it is there ?

OP1 > They they

C > Cervical spondylitis, MRI and cervical cord compression posted for surgery. Idhar kuch hai ? Platelet management ?

V > Isme kuch naam lika hai udhar ?

OP1 > Wo log ne bhi kuch finding nahi kiya. Usme bhi aisa iska yeh log ne bhi admit kiya tabhi observe kiya. ICU me hai tho patient.

V > ICU nahi

C > ICU nahi she was admitted in a ward and all her tests operations were conducted fresh.

OP1 > Fresh reports were conducted....

C > And you said she was given transfusions immediately. From 1.30 she was admitted till 11 o'clock that was immediate. 12 hours ? 10 hours it took for them to give the blood transfusions and you has written in your mail that she was given blood transfusions immediately ? and you are writing IV fluids Shift out for plat. for platelet management.

OP1 > Nai butshe was earlier also ..

V > ...and feverNo fever...

C > Platelet management.

V > See, See this is manipulated.

K > He told. He told this is written after one month.

OP1 > This is addition

V > This is not. This is wrong then. How can you

C > Because I sent you those mail you have written this.

V > Aapko malum hai platelets ka problem hai anywhere in your report you have written platelets ka problem hai ?

OP1 > Hum log starting se platelets reserve yeh sab lika hai na hum log yahan se

V > Lika nahi yeh sab manipulated hai

OP1 > Platelets reserve tho hum log platelet dimag me hai

V > Aapka dimag me hai

K > Humko tho batana

V > Humara dimag me kabhi aayega ?

OP1 > Nai, wo abhi ek ek cheez ke upar patient ka sign leke baitega

C > Nahi Nahi

V > Platelets is a ... that only and

C > That caused the death na ?

V > See aapko fourth time wohi bol raha ki I had a good experience of platelets, myself and my son

OP1 > Hoon

V > Platelets ka public bolta hai, platelets bahar se kharidhna padta hai. Hum log sab kuch kiya. So public wohi, jab bhi blood nikalta hai pehle kya dekhta hai. platelets kitna hai karke ? Wo kyun kam ho gaya ? Usko dengue hai Jo bhi ho. I am not saying but iska case me yeh kam hogaya tho aapka responsibility nahi banta hai bataneka hum log ko ?

OP1 > Abhi mai bataya nahi aisa...

C > Nai Nai Nai hai abhi dekho platelets bola hai. Satyen Mehta ka kya hai report, dekho idhar he was informed of admission. Kidar lika hai platelets ka nahi

V > Kidar bhi tho aana chahiye, kidar bhi tho aana chahiye ?

C > Idhar bhi aap log platinum me bahut kuch, bahut manipulate kiya hai. Yeh dekho yeh sab side me likta hai.

V > Yeh baad me.

C > Yeh bhi 95 likta hai why not 59 ? Yeh bhi, informed Satyen Mehta not yet fit

for surgery. Why they are not saying platelets are down.

OP1 > Nai

C > Yeh likha phir teen baje ICU me leke jata hai, ded ghante ka andhar and then Satyen Mehta ko, I demanded from Mangesh Naik I want to see him. You are telling will take to ICU ? Phir likta hai patient appears to be in septicemia, surgery postponed for now. Why he is not writing about platelets ?

OP1 > Nai, why matlab platelet hai hi yeh log ka usme ..

C > Nahi even that platinumwala nahi bataya. Platinumwala gyarah baje blood transfusion deke subah malum pada ki wo platelets neechu gaya wo wo bhi hamko bataya nahi.

OP1 > Main intention usko platelet inform karke shift karne ka tha.

C > Karne ka tha nahi.

V > Yeh aapne

< Hospital staff >

V > Apna kya baat hua tha ? See aap Sunday ko when youyou were saying that now yeh case alag hi hogaya, aaye the surgery ke liye, hua alag case hogaya. Isliye aap aap physician nahi hai, aap orthopaedic

OP1 > Aur yeh log ha

V > hai aap. Dr.Agarwal ko karo

OP1 > Platinum me haematologist nahi hai

C > Hai na you have written here no ?

V > Sunday rahega

C > Now you say no again you are saying platinum me haematologist nahi hai.

OP1 > Haematologist....

K > Tho aapne kyun udhar platelets ke liye beja phir ? If you know udhar haematologist nahi hai ?

OP1 > Minor see minorare managed by physicians only, aisa nahi...

K > This is minor ? From 145 it comes in 2-3 days it comes to 59 to 20 ?

OP3 > Aisa, aisa hai

K > It is minor case ?

OP1 >Aisa nahi hai ke Aplastic Anemia hogaya.

OP3 > Platelets na chote centre me bhi dete hai. Acute stage me haematologist also cannot contribute much. He will also say platelets do.

OP3 > Platelets usually na 50,000

OP3 > Normally spontaneous bleeding kabhi hoti hai jab platelets twenty thousand ke neeche hote hai tho spontaneous bleeding. Aisa bhi hota hai ki five thousand platelet count bhi hote hain and there is no bleeding

C > See you are writing here

OP3 > One thousand platelet count bhi hua hai which is very life threatening. And there is no bleeding.

C > See you have written here

OP1 > Aisa bhi hua hai

C > Certified by haematologist treating her as well as MD pharmacology, Dr.Rathod. So you had a haematologist there ?

OP1 > We had

C > In Platinum

OP1 > Nai Nai yeh jo

C > You are writing no ?

OP1 > It is my talk with Rathi about the patient's, about this case.

C > case, ya

OP1 > It is my talk wth Rathi about the case and my talk with my this....

C > So what about the haematologist in Platinum hospital ? They don't have Haematologist ?

OP1 > We were already it seems this fellow we were told na ki bhai he is not going to come. That is why I told we will shift to a place where haematologist will come immediately.

V > No. apne bola ki

K > Abhi aapne bola

C > Wo marne ke liye gayee hai, barah hazar platelets me aur aisa baiti hai mai gayee bolne ke time, tabhi wo bolta hai haematologist nahi hai, tho Jupiter me beju ? Jupiter me nahi, tho Breach candy me bejega. Rathi nai rehta tha breach candy me bejta tha ?

OP1 > Abhi wo log Wohi tho aapko bol raha hoon even they can discuss on phone also what is....

OP3 > Emergency me, emergency me haematologist ki jaroorat nahi bhi rahti hai. Emergency me sirf emergency management rahta hai. aisa haematologist would not have ..

V > Emergency me kya rahta hai ?

C > 143 se bees hazar se barah hazar tak emergency tum socha nahi ?

OP3 > Bees hazar jab hota hai na tho platelets transfer diya jata hai bees hazar ya use kam

C > Tho kabhi next day dus ghante ka baad ?

OP3 > Wo tho abhi

C > Yeh tho ek din ke baad.

V > Sunday ko.... Leke aaya bahar se

C > Ek din ke baad. Ek din ke baad.

OP3 > Ha lekin wo usme haematologist ka aisa..

V > Humko haematologist kaun hai malum nahi hai inhone bataya ki haematologist Dr. Agarwal hai karke. Humko baad me samjha... acha... pucha who is this agarwal ? Sabse bada india ka sabse bada wohi hai karke....

OP3 > Aur aisa hai ki platelets transfusion kabhi hum dete hai bees hazar aur usse kam rahta hai. Agar clinically kuch..agar operation karna karne ka rahta hai. Suppose platelet count is fifty thousand

V > Nahi karna chahiye.

OP3 > Nai agar operation is necessary.

C > You mean to say twenty thousand hoyega tho hi critical hai ?

OP3 > Twenty thousand hoga tabhi platelet transfusion dete hai.

K > Critical aap kaunse stage pe...?

C > What is the critical stage?

OP1 > Critical tho wohi bolte hai na twenty thousand jab hota hai there is a chance of spontaneous bleeding.

C > What is the critical that ?

OP3 > That is, that is, twenty thousand, twenty thousand.

C > You say twenty thousand me hi critical hai ?

OP3 > Twenty thousand, there is a chance of spontaneous bleeding. But bahut log na bahut sara institutions me na usse bhi neechu rahta hai na nahi, tho nahi dete hai.

K > Kisi kabhi hua hai aisa ?

OP3 > Aisa hi panch dekho, dekho abhi five thousand....

C > Lekin 1 lakh 43 se twenty tak you can keep quiet ?

OP3 > See see ...

C > Phir shift kyun kiya ek din pehle ?

OP3 > Twenty tak, twenty tak

C > No phir ek din pehle shift kyun kiya ?

OP3 > Twenty ka, twenty ka report tho platinum ka hai na.

C > Ha, tho ded baje idhar se hi gaya na ?

Hour 1.11.50 to Hour 1.12.15

OP3 > Twenty ka report platinum ka, aur aise platinum me isliye wohi din shift nahi kiya kyun ki doosra din isliye shift kiya ki aur anticipate kar rahe the ki next day bhi girega. So next day shift karna tha hi.

V > Aap ka farz nahi banta hai ki bataneka ki nahi banta hai ?

OP3 > Next...

K > Kitna aisa case hai hamara....

OP3 > Nai, mante hai, mante hai

V >banti hai na ?

OP3 > Bilkul bilkul

V > Humko koi malum nahi ki...

Minute 1.12.20 to 1.12.30

OP3 > Aisa nahi, yeh nahi, yeh nahi, kya matlab jab platelet itna rapidly deteriorate hote hai, ho raha hai lekin wo time pe jaisa tha ki hum ne decide kiya tha, wo time pe lekin wo time pe treatment jo hai na change nahi hotha tha

V > She was gone that time only.

OP3 > 59000 count

V > She would have died on Sunday itself.

OP3 > Sunday ko unki tho twenty thousand ki report tho Saturday ki hai. 59000 was Friday.

OP1 > Us din, I, mai jabi gaya tho I saw that there is some deficiency, they are not taking active steps, Isliye mai discuss kiya ki haematologist ko involve karna padega.

V > Ha hum log ko bola tha, hum log aaye the operation ke liye but hua aur kuch.

C > But you didn't inform them about 59000 also ?

OP1 > Nahi, I am constantly in touch with Satyen who is, who is....

C > No Satyen has not answered to the mail. Why he is not answering ?

V > You sent ...operation Surgery.

K > Where is he ? where is Satyen Mehta ? You want to call him.

V > He should have come no ?

C > He should have come here na ? I have written, let him answer.

K > You were going to call him now.

C > See now he is saying he did not recommend Rokfos.

OP3 > No, that is rokfos on admission is decided by me.

C > That is what I am saying.

OP1 > Because of our experience of its safety you try to ...

C > The very fact

< hospital staff >

OP1 > because of our experience

V > See we are not doctors

OP1 >ko diya hai

V > Net pe jab aap search karte ho na ..

OP3 > Nai nai aisa, aisa excuse nai, ek minute ha, ek minute please,

rokfos na bahut sari orthopaedic surgeons dete hai bahut sara cancer surgeons bhi dete hain. Aisa jaroori nahi hai ki physician hi dete hai .Tho physician is sometimes an interchangeable terminology for giving those, as prescribed by physician. Iska matlab sirf M D medicine ...Jo sab physician sab wo log hi nahi dete.

V > Physician can give rokfos ?

OP3 > Aisa, yes de sakta hai.

V > It should be prescribed by somebody with proper precaution and then it should be given.

OP3 > Yes wo baat hai lekin aisa yeh nahi hai ki he is not authorised

V > Usko wo dosage

Hour 1.14.00 to Hour 1.14.40

OP1 > Barah saal me, barah maine me ek do dete hai. Barah maine me ek do

Dete, usme aisa kuch sawaal hi nahi

K > Usme reactions samajtha hai ?

C > You mean to say ?

OP1 > Bahut, bahut rare, very

K > Rare hai, but hai na

C > Hogaya na ?

K > Hua na ?

C > Mar gaya na ?

OP1 > It is not, not at all given anywhere. It is to be reported.

V > It is not ...

K > Have you reported ? Have you reported ?

OP1 > Cipla has reported as adverse reaction.

K > We told them that time...

C > I am writing to Cipla from long time. They said sorry sorry sorry

OP1 > Uska medical advisor.....

C > And aur abhi osteoporosis pe aaya, khali khali osteoporosis. No malignancy.

Iska concise information isme CIMS ka hai. They are showing nothing about this.

OP1 > I am showing....

C > So now you have to say, put in the paper, Cipla medicine causes death in Maruti Nursing Home, and I am informing NDTV also. They will put in the next month's this thing and I am informing Dr. Harshvardhan also.

OP1 > Medical advisor ko likha hai aur usne yeh sab find out karke mereko beja hai

V > Agar cipla ne aisa likha hai, tho they are making a big blunder. Agar aisa hai tho hum log cipla ke paas jayenge, yeh sab check karke aayenge, we'll check it out. Agar Cipla bandh ho jaayega.

OP1 > Wo medical usme medical reaction me aisa aisa very...

V > Its not a medical reaction, It is total..

K > Reaction hua ?

C > Its wrong dosage, wrong dosage

V > Mera mera jo brother-in-law hai, he is doctor he is saying right from day one he is saying...

C > Right from admission to Jupiter he said

V > It is a drug overdose, drug overdose. Wo log boltha hai Haematologist boltai kuch nahi...

C > Rathi also told drug induced, drug induced.

V > Drug overdose matlab kya hai ?

OP1 > Overdose jaisa

C > Nai, wrong usage.

V > Wrong usage

OP1 > Teen time diya, char time diya, aisa bolega tho

V > Overdose nahi

C > Wrong usage

V > Wo usage jo diya hai na that is that is jo diya hai rokfos jo diya hai that is wrong .

OP1 > See humlog humlog wohi tho bol raha hai aapko hunlog dene ka time ek ek reports karke...

V > Nahi diya nahi kiya

K > Baad me reactions aaya aapko malum hai yeh drug ke wajah se reactions hai tho aapne kya steps liya?

C > You know no you gave this rokfos.

V > Jupiter me Jupiter me jab bhi deta hai na they used to take his signature my signature.

OP1 > you mean Even ek ek injection ke liye sign lene ka

C > Yes every

V > Yes every

OP1 > Wo practice tho hamara nahi hai. Wo practice...

V > Wo high dose Teen hazar ka usage teen hazar uska cost hai kuch tho reaction hoyega uska.

OP1 > Uska uska, Itna ...

V > According to you 3500 ha According to them 2900. wo alag alag story hai Usko apoon baad me working karte hai kya karke.

Minute 1.16.30 to 1.17.20

OP1 > Utna aisa very very very yeh for us also ke baba Aisa kaisa yeh...

C > So you mean to say yeh zoledronic acid aap kisiko bhi denge ?

OP1 > Abhi tak aisa hua hi nahi hai.

K > This is the first case isliye

OP1 > Zoledronic diya aur aisa hogaya matlab abhi bhi...

C > That means that drug needs to be investigated ?

V > It is to be stopped in India .all over the world then It has caused death yaar.

OP1 > Zoledronic acid se aisa hoyega wo kisiko hum log kisiko aisa even rare suspicion bhi rahega tho kyun dega ?

V > Cipla hum log leke aayenge aur batayenge it has to be stopped aap bolo stop karo

OP1 > From a simple neck pain patient why why we wanted to yeh keep quiet ?

V > Hum log wohi tho puchta hai. Hum log puch raha hai kyun diya ?

OP1 > Hum log kabhi deta hai ki ek din. One day admission plan karke diya tha aaj diya aur kal discharge ho jayega. MRI bhi plan nahi kiya Tabhi tho on admission MRI nahi hai.

V > Char din ke baad kiya MRI.

OP1 > Usko teek nahi isliye MRI karenge na.

V > That you should you should have done first only yaar.

OP1 > Sequence of events rahta hai. Hum log starting me..

V > Aap hai na aap calcium dete ho aap tablet deo why this medicine?

OP1 > Tablet nahi rokfos kit nahi hai.

V > Rokfos kit rokfos kit is not Abhi bhi aap ko bol raha hai rokfos kit is not a solution. Aapko change karna hai tho aapko wording aap change karo.

OP1 > It is a tablet.

V > Go to internet and just check why this medicine is given that is given for a person who is suffering from bone cancer.

C > Bone cancer. Cancer of the bone.

V > And this is see ...this...

OP1 > I am practicing since 2007

V > I know aap doctor rahenge.

V > Hum log ko sirf do maine ka experience hai only because only only yeh case ke baad. Baki humko nahi malum kya ho rahah hai.

OP1 > Injection ki baat kar raha hoon. Aisa nahi ki last month jo aaraha medical

rep kuch tho ...usko bonus... hai iske liye de raha hai

V > Mera brother in law bolta hai ki yeh rokfos kyun diya aaj tak He should have given a known dosage why he has given this ?

OP1 > It is a known dosage. Is he orthopaedic? Can you compare apple with Oranges ?

V > He is a doctor He is a physician.

OP1 > Is he a orthopaedic ? Is he a orthopaedic ?

C > You said it acts on 206 bones

V > He is a physician

C > So you do you did not study the bone content ? Bone strength bone strength dekhne ka nahi hai isme ?

OP1 > Nahi wo bone strength dekhne ke liye there are thousand ...there are bone scan ..there are... MRI...

C > It should have been done na ?

OP1 > It is done on suspicion.

V > Not suspicion

OP1 > it is done on the ...on the..

V > You should not play with anyone's life.

C > And you did that and you hid everything. You hid everything. From 95000 1 lakh 43 to 95 also you did not tell us. Till twenty thousand you did not tell and you say you are not responsible ?

V > Mai usko bola barobar nahi hai 150 minimum hona chahiye 143 I told him 143 barobar nahi hai.

C > 150 minimum hai and and till 20000 you say its not critical ?

K > Its not critical ?

OP3 > See 59, last report we what we knew was 59000

C > So there also you made a mistake ?

V > Wo aapko malum hai humko nahi malum.

OP3 > That was that was actually and that time patient was stable and that was

nothing that could not have changed.

V > 59 me kabhi stable nahi hota hai.

OP3 > Nahi aisa nahi....

C > 143 se pachas pachas hazar points girta hai and you say

OP3 > Hamare paas abhi abhi ek patient aaya tha dengue ka aaya tha one lakh 50
Thousand counts se 23 thousand count aaya patient stable hi tha.

V > Dengue ka experience mere paas hai that only I am saying

OP3 > Ha tho

V > Isko fever nahi hai .dengue me fever aatha hai fever bilkul nahi hai.

OP3 > Ha tho fever ...

OP1 > ...Compare with past experience.

V > I have also come from past experience only.Mereko do experience hai.

OP3 > Nahi aur baki aisa unko aisa fever nahi tha.Pulse normal tha blood pressure
normal tha.

C > Ha so why she could not get up from the bed ? Itna tum you don't have any
yeh marne ka tho tho marne do ?

OP3 > Yahan parPost zobone arthralgia.....

K > Wohi tho hum log puch rahe hai...

C > Wohi tho bol raha hai. Usko ut nahi sakta hai.He is telling wo tho do teen din
ki baat hai yeh drug ke wajah se,,, drug ke wajah se

V > Drug ke wajah se teen char din me teek ho jaayega.

C > You mis-guided us

OP1 > Aisa hota hai wohi ho bol raha...

C > You should have told something was wrong with theYou felt she was
critical na why not tell us ?

OP1 > Recover hota hai isliye

C > Yeh 14th ka yeh pura manipulate kiya

C > Why you need to manipulate ?

C > 14th ka tho manipulate kiya total manipulation

OP3 > 14th ka tho...

C > Your manipulation shows that you have done a criminal act.

V > This is sure manipulation...

OP1 >

V > Apna paas record hai phir change karneke liye koi bhi change apna paas record hai yaar lekin apna paas we will go according to this record.

OP1 > I have to remember my remember and make my points

V > Kaisa

K > After 2 2 months you will....

C > No No that the court will decide.

V > Aap baad me aap dekhega that is correct or what

OP1 > No.....

C > Baad me koi bhi add kar sakta hai.

V > See kuch bhi kuch bhi see letterhead aap ka hai Aap kuch bhi likke Xerox marke de sakte hai.

OP3 > Baat hi nahi kiya tha Maruti me kyunki waisa bhi 14th ko tho aap platinum me platinum me yeh kiya tha shift karne hi wale the.

V > Nai nai

C > Ha Kyun kiya itna

OP3 > Nahi 14th ko kyun kiya matlab abhi jab hum yeh dekh rahe the

C > Kyun ?

OP3 > Platelets kam ho raha hai

OP1 > Dropping iskeliye

C > Tho hum log ko batane ka nahi?

V > Bataneka hak banta ki apna. Nai apka haq banta hai?

OP3 > Platinum

OP3 > Bathaneka bilkul.

C > Platinum ko bataneka haq nahi hai

OP3 > Bilkul bilkul

C > Platinum ko Bataya nahi 143 se idhar tak aaya

OP3 > Ha platinum ko mujhe nahi pata aisa kya hua lekin batane chahiye main manta hoon.

V > Isme kidar bhi lika nahi ..

C > Tho usme aur ek din laga 15th subeh malum padne ke liye arre yaar yeh platelets kam hogaya

V > Mereko tab boli na 14th I am going...

C > Apne ko sham ko aisa baiti thi udhar platinum ICU boltai aaj mai gayee bola na tabhi apna dimag kharab ho gaya.

V > Tabhi tabadtop hum log uta...

C > Agar udhar baitthe tho wohi din marti thi

V > Same day she would have died same day.

C > Aur aap 14th ko shift kiya you knew that if one more day she will collapse here and you will be responsible that's why you did all these things.

V > Kyun shift karne ka tha ? Actually operation Monday ko rahtha hai. Anybody will shift on Friday ?

OP1 > Package deal..

V > Kya package deal hai yeh hotel system nahi hai.

C > Platelets aapko bolne ka nahi platelets abhi chadana padega.

OP1 > Platelets ka hum log uncle baat kiya tha

K > Kidhar kabhi baat kiya tha ?

C > No never Nai Nai Nai.

OP1 > Discuss sab..

C > Yeh jhoot boltai iske liye humko aur gussa atha hai na

OP3 > Nai 59000 me

C > You have played with her life.

OP3 > Nai 59000 pe

OP2 >Wahan pe platelets kiye kya jaane ke baad ?

C > Tho ded baje immediately kiya tho bees hazar aaya tho

OP2 > Humlog subah kabhi shift kiye the > subah hi kiye the ?

C > Ded baje barah baje ek baje pahunch gaye udhar.

OP2 > Wahan pe jaane kiye tho....

C > Jaane se hi kiya Paach baje report aaya Tho bees hazar.Yaane ki 143 se bees hazar aapne Maruti me aisa rakha ?

OP3 > Hamara...

OP2 > First report bees hazar ka aaya

OP1 > Abhi mai...

OP3 > Hamara kya plan tha 59000 hua na tho humko aisa laga unko platelets lagega aur unko surgery bhi lagega tho unka pehle platelets correct karenge aur doosre din humne platelet isliye nahi kiya kyun ki waise bhi platinumwale khudka platinumwale khud ki report karte hai aur platelets dena hai hi jaroori...

V > They are supposed to...

C > Jo aap samjha platinum platelets lagenge wo isko platinum me kyun nahi bataya?

OP1 > They are nahi wo Platinum sab ko bola tha patient ko surgery ka patient hai platinum yeh drop ho raha hai Iske liye usko pehele shift kara diya.

C > Tho uska admission record me kuch nahi hai

OP3 > Platinum me dekho ...dekho

C > Admission record me kuch nahi hai.

V > Operation karna hi nahi hai agar platinum me tho shift kyun kiya phir ?

OP1 > Nai operation karna nahi hai nai uska abhi hum log

V > Pachas hazar me koi operation karta hai ?

OP1 > Usko improve Improve honeka chance

V > Kaisa ?

OP1 > Improve honeka chance.

V > Kaisa jab it is going down to down 59 se ...150 hoyega ?

OP3 > Aisa kuch decide nahi kiya tha matlab Maruti me operation nahi karna hai.

V > Isme lika hai for surgery.

OP3 > Ha surgery operation ke liye hi kiya tha

V > Wohi tho bol raha operation ke liye hi shift kiya.

K > Abhi aap thoda time pehle bol rahe ho platelet kam tha iskeliye shift kiya abhi
bol rahe ho surgery ke liye shift kiya.

OP3 > Aisa nahi platelet correct karke operation karenge.

C > Tho wo wo kisko batayenge ?

OP3 > Yeh hamara discussion aisa hua tha

C > Aapka discussion

V > Aapka discussion humko kya hawa se samje ga ?

OP3 > Nahi Nai wo aapko batana chahiye

C > Aur Platinum ko batana nahi chahiye ?

OP3 > Batana chahiye bilkul batana chahiye.

OP1 > Lekin aapko ...

OP3 > Mai aisa deny nahin nahi kar raha hoon aisa

**C > Informed Satyen Mehta ko bola hai Mai Satyen Mehta ko Dono mail ka reply
why he is not giving**

OP3 > Mujhe kya patha Ask Satyen Mehta.

C > Ha You said he is coming no yeh meeting pe bhi nahi aaya ?

V > He should have come today.

OP3 > Wo bhi patha nahin.

C > So he is avoiding. He says he may think...he will...

V > Satyen Mehta ka haath rahega nahi rahega wo malum nahi.

OP1 > Do you remember do you remember apna baat hua tha ward me mai
aapko bola tha pehele tho platelet okay hoga tho hi surgery ka decision
karenge.

C > Platelet ka naam nishan 15th ko barah hazar me mera peta kya yeh platelet
deke bhi wo kam hogaya.

OP1 > Nahi

V > Mera brother in law aaya wo bola ki she will die right now bola mereko.Us time pe humlog ko akal aaya

C > Wo patient boli mai mar aaj gayee mai

C > Aur unlog dono bhi stunned hai usko puch rahi hai kaun RMO namitha bolta hai bleeding nai zala na barah hazar me.Ratko udhar rakhte the na udhar hi khalas hoti thi.

V > Aur wahan ka bandhe log bolte hai aaj Sunday hai koi nahi aayega.Yeh tarika hai unka kaam baat karne ka?

OP2 > Platinum me

C > Platinum me

OP2 > Platinum me aisa kyun....

OP3 > Aisa yeh hai

OP2 > Dekho sir kya hota hai

OP3 > Sunday

OP2 > Nai me yeh nahi ki kuch favour ki baat kar raha hoon Aisa hum ko is samay laga ki humko transfer karna chahiye patient ko kyun ki platelet down ho raha tha. Yeh sir ko bhi malum raha hoga aur shayad aap ko bhi malum raha hoga

V > Nahi

K > hame nai malum tha wohi tho

OP2 > Meri baat suno meri baat suniye

C > Hum log ko yeh sab report baad me mila

V > Shayad nahi Shayad nahi Humko malum hi nahi

OP2 > Mera koi kisi ka favour ki baat nahi hai I am also a simple doctor

V > 1000 59 59....

OP2 > Lekin ab phir ek normal baat suniye sir ko yeh patha chal gaya ki platelet down ho raha hai surgery nahi ho sakta hai sir ko yeh dr.saab yeh ko patha chal gaya ki platelet kam hai Is condition me surgery nahi ho sakta hai Yeh medically matlab medical related terms hai yeh medical se hi jyada

iska relation hai Orthopaedic saab hai to usko laga ki platelet kam ho raha hai Yahan surgery nahi hoga abhi. Thoda thoda difficult hai.

Aise condition me yeh decision liya gaya ki platelet me beja jaye aur platinum me bejne ke baad kuch usko main manta hoon ki kuch inform karna chahiye tha ki itna jaldi kam hogaya ya kya hogaya lekin wo jaane ke baad immediately wo log platelet apna karte hain.

Yeh baat such hai ki platelet kam tha yeh information doctor se baat tho hui hi hogi.

OP1 > Maine tho wowahan pe jaake wo log platelet karna hi chahiye....

OP3 > Ha nai wo do their own report who unki...

OP2 > Jaane ke baad unhone platelet kiya Is it right? Aur unko turant kam aaya 22 thousand something aap bata rahe hai tho wo mujhe bahut yeh lag raha hai twenty two thousand aaya tho why what they were sleeping? Immediate platelet yeh karna chahiye tha ya kuch tho karna chahiye tha aap bata ki..

C > Lekin agar unko

OP2 > Sir yeh dekhiye mai bolta hoon sleeping

V > Yahan sleeping tha

Minute 1.26.10 to 1.26.50

OP2 > Platelet down ho raha tha Is it right? Sleeping agar hota hai tho platelet down ho raha platelet down ho raha hai ek ek karke platelet chadaya jaaye risk lenge lekin yeh risk nahi karna hai patient ke saath khilwad nahi hona chahiye yeh sochke ki immediate platinum bada institution hai mulund ka yahan pe kiya jaaye .Immediate karne ke baad platelet down mila unko bees hazar. Aur unka team bada hai unka centre bada hai system bada hai uske baad bhi kuch nahi hua . Aur uske liye bhi humko ...we are also feeling ki guilty ki unko is samay kyun nahi hona chahiye.

C > Achha teek hai aap bolte hain na nai phir 95 kyun bataya unko 59 kyun nahi

bataya ?

OP2 > 59 nahi bataya baat sahi hai lekin unko jo khud ka report dik raha hai 22 thousand hamara report aaya

C > Wo baad me

V > Baad ki baat hai pehle ki baat

OP2 > Us din first day nahi kiya un log admit hone ke baad nahi kiya unlog ?

V > Wo usko malum hai kabhi kiya tha

OP2 > Jis din admit hua sir unhone nahi kiya kya platelet ?

OP1 > Usme do teen ...

C > Ded baje admit kiya aur uska immediate platelet blood count liya hai.

OP2 > Tho usme platelet kitna aaya ?

C > bees hazar.

OP2 > Tho wohi tho immediate bees hazar aaya tho unlog ko turanth action lena chahiye tha ki nahi ?

K > Unlog ne raat ko

C > Raat ko gyarah baje diya

OP1 > Nahi tho ..phir wo unko...

OP2 > Matlab do teen ghante baad report aaya ?

C > Aap bolte unko bataya yeh platelet down ho raha hai phir

OP2 > 50000

C > Aap bolte hai blood transfusion immediately start kiya

OP2 > 70000

C > Start kiya

OP2 > Dekhiye sir hamara general practice mera clinic hai udhar bhi patient aathe hai 50000 70000 hum log OPD me malaria treat kar dete hai

C > Nai Nai lekin aap

OP2 > 50 70 thousand me bhi

C > Yeh condition critical aapne

OP2 > Main samaj raha hoon. Sir Ek baat bolta hoon mai hamara institution

C > Iska admission history aur final diagnosis me kuch bhi nahi hai platelet kam honeka aap inform kiya boltai inko.

< All are talking to each other >

C > Ek word nahi bataya. Wo reaction

OP1 > Platelet ka issue tho apna

V > Dot tha re

C > Purple dots atha hai almost purple color

OP2 > Platelet me purple..

C > Itna bhi koi bhi sochega nahi yeh purple dot aisa hi aa jatha hai kisko bhi ?

OP2 > Aur platinum me kitne din patient...

C > Petechial rashes jo bola hai

OP2 > Ek din

K > Ded

C > Drug ka yeh hai

V > Sunday ... Sunday

Minute 1.28.20 to 1.29.10

OP2 > Ho sakta hai sir we agree for that Drug ka allergy ho sakta hai Hum nahi kehte hai ki nahi hota hai lekin Thodisi hui hai main manta hoon lekin aap total aisa bolne...Platelet kam tha yeh doctor saab ko malum tha Main yahan atha hoon ek ghante ke liye sir aur mera aisa kahin jagah pe jatha hoon aisa kuch yeh kaam nahi hai ki kisiko gumrah kiya jaaye. Dr saab ko malum tha platelets kam ho raha hai doosra baar repeat kiya platelet kam ho raha hai. Unko laga ki yahan pe manage karna surgery karna tik nahi hai medically patient ko treatment ki jaroorat hai wo bhi intensive lag sakta hai. Inhone yeh decision liya ki wahan shift karna hai apne ko tho inhone shift karne ke baad unka bhi ek responsibility banna chahiye tha ki platelets bawis hazar aaya

C > Nahi

C > Unka responsibility kuch nahi hai unka responsibility only surgery ka tha

OP2 > Mai Sir history leta hoon Patient ka history mai leta hoon

K > Jab aap

OP2 > Un log yeh puchte hai ki bhai wahan admit hua wahan kya tha ?

OP3 > Surgery bhi karte hai tho wo apne investigation karte hain har har major hospital.

V > Har hospital me hona chahiye Unka farz banta hai

OP3 > Aur unke investigation communicate ...

OP2 > Platelet acchi honi chahiye, haemoglobin accha honi chahiye saari cheeze dekhi jaati hai

OP3 > Communicate...Communication me kya pa gaya hai kya mante hain

V > Kya pa gaya hai yeh paper me aap likte ho na likna chahiye.

C > Do baje Satyen Mehta ko

OP2 > Dopahar ke do baje

C > Do baje inform kiya

OP2 > Satyen Mehta ko ?

< All are talking >

C > Satyen Mehta ko aur aap bolte hai

OP2 > Do baje kabhi raat ko din ko ?

C > Din ko

OP2 > Subeh do baje unko wahan ka platelet inform kiya

C > Inform, platelet nahi, admission ka, that means aapka patient surgery ke liye aaya

OP2 > surgery ke liye aaya

C > Phir investigation bola patient not fit, phir Satyen Mehta ko mai demand kiya aane ke liye, phir bola surgery postponed for now, platelet ka baat hi malum nahi aur aap bolta hai

OP2 > 22000 aaya, sir wo, sir yeh

C > **Wo sepsis bataya, platelets down hai bataya nahi**

OP2 > **Sepsis due to**

C > Septicemia

OP2 > Septicemia due to ?

C > Suspected septicemia aur wo bhi wrong hai

OP1 > Nai usko tho infection tha hi na, wo spine ka infection deep infection

U > Nai nai wo bhi infection tha lekin wo reticulocyte count me 0.5 hai

OP1 > Nahi wo

C > 0 to 0 point less than is normal point five to 2 is

OP2 > Nahi yeh yeh actually yeh thirty two thousand platelet me severe action unko bhi immediately...

K > Aap apne sir se uske unke sir pe mat dalo apna

OP2 > Main..... ki baat nahi kar raha hoon mai jo fact bata raha hoon aap meri baat samjhiye uska ulta mat samjiye. Mera ulta bolne ka meaning hi Mai dr.saab ko bata raha hoon Inko pata than na platelet kam ho raha hai isliye inhone decision liya ki aapko platinum jaana hai yeh baat tho such hai ke inko bhi pata than na at least

C > Nahi lekin nai wo 14th ka usme surgery shift kiya bataya

OP2 > Surgery ke liye

K > Jab aap shift karte ho

OP2 > Yeh surgery hamare yahan

C > Shift karta hum log ko batana nahi chahiye

OP2 > Maruti me badi badi surgery hui hai jaise ki replacement wagairah wagairah sab hua hai Lekin sir ko aisa laga ke unko wahan jaana chahiye tho sir ne yeh decision liye ki jaana...

C > Yeh court ka yeh judgements hai ek do nai mai hazar judgements hai

OP2 > Main manta hoon aap ki baat aap senior hai

C > Nai if patient has to be shifted to another hospital he has to be told why

OP3 > Aisa bhi hai ki koi koi patients hai na for no reason unka platelets count 50 70 thousand hi rahta hai.

OP2 > Sir aapne baat nahi kiya

OP1 > Baat tho inke saath bhi humlog baat tho kiya tha li

C > Nai mai pucha aapko bed charges, aap ne bola package me include hai.

< All are talking >

C > Aap abhi likke hai na report me Informed Satyen Mehta and dr.dolare
because mera wo yeh padke aap ne try kiya manioulate wo manipulation
clean malum padta hai

K > Arre accept kiya na unhone ek maina baad lika hai wo

C > Ha ek maine baad me lika hai

V > nai Wo likna nahi chahiye. Nothing should be changed once you write

OP1 > Nahi change

C > Isliye hai na page-dated and total number of pages isliye wo consumer court
hi bol raha hai page-dated nursing records.

< All are talking >

C > Nahi Nahi Tho

OP3 > Agar agar wo fast fast agar aur ek tho yeh hai pachas se saat hazar ke ,,,
stable raha tho agar iska fast fast deteriorate hota hai tho hum surgery aur
surgery kahan hui hi nahi.

C > Aapne 74 me lika if platelets above 50000 patient can be taken with normal
risk

OP3 > Yes yes

C > OK 95000 tha, tho operation kyun nahi kiya

OP3 > One lakh 45 one lakh 45 thousand dekho

C > Nahi aap abhi bolte hai

OP3 > Ha tho wohi

C > 95 me the, 59 me bhi...

OP3 > At 95000, that time we said that something is wrong why

OP2 > Platelet down ho raha tha na

OP3 > Jab patient, dekho jab patient was...

C > Tho wo inform nahi karna chahiye 50000 points almost

down hota hai, it's a serious emergency.

OP3 > Aisa hai Tho aisa hai wo time 1 lakh 74000 me suspect nahi karenge, because hamara notes me aisa hai ki wo pre-morbidly healthy the Unka aisa pehle ...

OP1 > Kuch tha hi nahi kuch suspicion hi nahi

OP3 > Nai 74....

OP2 >condition ko kuch takleef nahi tha na

OP3 > There was no previous...

V > 74 ka nahi malum mereko, sirf 95 me aur 143 malum hai bus.

OP3 > Main bolta hoon na 74000 tha, 11th ko 1 lakh 43000 tha, at 1 lakh 43000 it had increased, that time I certified fit

C > Ha OK 143...

OP3 > Uske baad 95

C > Now you say at 50000 you cant do, but it was 95 no

OP3 > Ha that 95 then the rate

OP2 > Its falling ...

OP3 > Its not something The level

C > At 95 you found her critical, now you say

OP3 > 95000 95000 ...say that something is wrong so what, that time what we did that was nothing active we could have done

C > So just keep quiet.

OP3 > See if the patient is not bleeding not.....

C > You then you just pass time till Sunday

V > She was.....

C > You just pass time

OP3 > If the patient is

C > You thought that do din ki mamla

OP3 > Nai nai aisa aisa

C > Hai do din ke baad apoon usko dakhal denge

OP3 > That is, that is you are being judgemental ki aap mere bareme ..

C > Very clear na ?

OP3 > Nai it is not clear, If the patient is stable, we can wait

OP2 > It is it is aisa nahi chahta hai ki takleef ho abhi aap ...kya ... hai patient ko takleef ho aisa...

OP3 > We are always involved with the patient. See there cannot be clinical negligence, there can be lack of judgement, there can be error of judgement

C > Barah taarik ko 95 hogaya aur aap 14th ko emergency me bejte hain aur yeh sab jhoot bol rahe hain, platinum ko bataya.

OP3 > There cannot be clinical negligence

OP2 > Barah tarik ko, tehra ko transfer kiya kya, tehra ko kiya kya ?

OP3 > There cannot be clinical negligence there can be an error of judgement.

There can be lack of judgement, 95000 patient was stable according to me clinically, according to me ...

OP2 > Tho tehra ko bhi platelet kiya gaya tha aaplog, yahan pe ?

K > Tehra ko kuch nahi kiya tha, pura din me kuch nahi kiya hai

C > Kuch nahi kiya, khali blood report hai 59 ka, tehra ko kuch nahi kiya.

OP2 > 59 kahan pe yahin pe malum pada tha na Maruti me ? hamara yahan ..

C > Wo abhi malum padta hai na

V > Agar

C > Mai likne ke baad 13th 14th ka no report hai, isliye wo manipulate karke wo dal diya.

OP1 > Kya Kya treatment diya wo tho nursing record me hai hi na

K > Ek maine baad likega ?

C > Wo ek maine baad me lika na ?

OP1 > Nai whatever orders are given we have we have to write on the on that date na

C > Ha

OP1 > So these are things which are given that is why we have to add it no.

K > That day itself.

OP1 > It is just a IV fluids and...

C > No but you said admit to platinum for surgery, and now you have changed the record after one month na, because i wrote this letter to Satyen Mehta, Iskeliye change kiya.

<ALL ARE TALKING>

OP3 > nai Suno na

OP2 > Main reason is that platelets is falling

C > But who will tell ? If they had known that platelets twenty ho gaya, immediately platelet deta tha

OP2 > Aapko batana chahiye tha lekinse communication tho hua hoga kiwahan Is tarah platelets kam ho raha hai

C > Nahi Wo bataya nahi, uska full investigation apna operation ke liye kiya

OP2 > Wo log karte hi hai uncle

C > Ded baje se teen baje humlog ne ICU me leke gaya aur Satyen Mehta ko bola admission hogaya. Satyen Mehta ko bola she is not fit for surgery, Satyen Mehta aaya aur bole unhone insist kiya ..isiliye wo aaya

< All are talking >

OP2> Wahan pe physician ne dekha tha, physician wahan pe kaun dekha tha

C > Immediately

C > Aaplog ne Mangesh ko bola hoga usko zara check-up karo isiliye wo aake

OP2 > Wahan pe physician koi dekha ki nahi dekha

C > Mangesh administration yeh hai wo kaisa bolta hai mala watthe atha icu madhe ghenar ?

< All are talking >

OP2 > Mangesh sir, mai, mera saath me kaam kiya,

C > Usko kaisa malum ?

OP2 > chetana me wo marketing ka bandha hai usko medical se related doctor

wahan pe consult nahi kiye wo aap intensivist doctor wagairah nahi dekha
jab platelet down hai

C > Wo bhi bol rahe the itna condition kharab hai, mai bola what you are talking ?

OP2 > 22000 unhone bataya nahi

C > Nahi nahi bataya na, ded baje report kidar aaya, paach baje aaya report

OP2 > Sham ko paach baje

C > Ha

OP2 > Aur patient yahan se do baje gaya Maruti ..

C > Ded baje

OP2 > Lekin paach baje jab 22000 aaya.. kuch tha nahi.....ya platelets chadana
aisa kuch...

C > Ye bathathe hai, transfusions was started immediately

OP2 >Wahan platinum me lekin transfusions diya ki nahi ?

C > Nai diya, gyarah baje na, yeh jo bhi bolte hai aap platinum ko bataya, kuch bhi
nahi kiya tha

OP2 > Tho unlogne platelet wagairah nahi kiya ?

C > Wo raat ko gyarah baje

< All are talking >

V >aapko malum hai, Isko malum rahega, inko malum rahega, humko nahi
malum na

OP1 > Mai uncle ke saath, I have discussed sitting next to the patient ki

V > You are trying to defend

OP1 > Surgery apart platelets pehle ok hona chahiye

C > Nai nai nai platelets ka humko malum rehta tha tho relatives ko nahi batata
the ?

V > ...Apne paas doctor log bahut hai saab, aap ke bharosa me humlog

V > Platinum me bhi nahi karne wala tha because I had a bad experience usme bhi
nahi karne wala tha mai

OP2 > Abhi yeh bhi tho bad experience hi hogaya na platinum ka

C > Platinum ka mistake kuch bhi nahi hai, wo log ko kuch bhi nahi bataya gaya

V > Platinum ka mistake nahi hai

OP2 > Main manta hoon nahi hai, bilkul nahi hai, lekin jab bawis hazar

platelet aaya, humlog samjo murkpana kiya, humne galti kiya, mante hai,

lekin jab unko bawis hazar mila platelet paach baje sham ko, tho us samay

unko koi active action nahi lena chahiye tha ?

V > Wo aap log action lo unpe...

OP2 > Bawis tarik, bawis hazar platelet aane ke baad aap ko barah baje platelet

chadaya

C > Agar Dr.Goswami jaisa bolte hai kya, I am concerned tha, idhar se hi shift kiya

platelets ko, idhar apna file bandh karke, paisa leke khatam karke,

humlog ko bej diya, he he came on Sunday morning

OP1 > Nai, I, humlog actually....

C > Sunday morning aaya ... he should have accompanied the patient

OP3 >Bade bade hospital me bhi na platelet na jab drastically fall hote hai na,

tho wo log bhi observe karte hain, bade bade icu me, mai fortis

Jupiter inki baat karta hoon, kya wo log bhi unko malum hai ki yeh hai, tho

wo log platelets nahi dete hain, jab tak kya wo ekdam 20000 se niche nahi

aatha hai

V > But they find the reason na ?

OP3 > Yes ...

V > Reason, kyun aaya, kam kyun aaya ?

OP1 > We cannot give platelets, so what he is saying ki platelets dekhe..

OP3 > Reason jo hai na

V > Reason kya hoyega, we are asking the reason, bees hazar kyun aaya, kuch tho

diya, body me kuch tho diya gaya, ya macchar kata rahega, ya IV diya

Rahega, ya kuch tho diya rahega ...

OP3 > 95000....

OP1 > Aur spine me infection hai wo bhi ek reason hai na that is also one reason

V > Nai nai that is not the reason, to be precise that is causing her pain, she was also ek hafta wo ghar me thi, pain suffer kar rahi thi....

OP1 > But that is also...

OP3 > There are multiple reasons

V > ...143 tha, jab dene ke baad kam hogaya na

OP1 > These are

OP3 > Pehle se kuch bhi takleef nahi tha, BP, blood pressure nothing

C > Nai nai, medically bahut reason hoyenge, lekin jo yeh manipulation hogaya na wo usme he cannot escape, yeh jo abhi wapas wo record manipulate karte hai

OP3 > Jo bhi hai na, it can be drug, it can be infection also, aap yeh nahi bol sakte hain....

V > Infection me platelets down hote nahi hai

OP3 > Kisne kaha ?

C > Platinum me, platinum ko bataya

V > I can show you, aap ko lagta hai isse platelets kam hota hai ?

OP3 > Infection, kaunsi infection ?

C > Wo abhi court me dekega

OP3 > Kaunsi infection, koi bhi infection

V > Iskeliye platelets tho kam, platelets blood me hoti hai, agar mera knowledge proper hai tho, platelets blood me hoti hai, infection se nahi hoti hai

OP3 > Koi bhi infection

C > Infection me WBC kam hoga, sepsis hoga, platelets down nahi hoga

V > Platelets down nahi hoyega yaar

OP2 > WBC bad jaata hai infection me

OP3 > Koi bhi, koi bhi infection me nakoi, koi bhi infection me teeno cheez down ho sakti haiteeno cheez down ho sakti hai abhi aap doctor nahi hai

V > Mai bata dega

C > WBC BEES HAZAR SE DO HAZAR TEENSO AAYA IS IT NOT A CAUSE FOR A CAUSE FOR CONCERN ?

OP2 > DEFINITELY, 100 PER CENT NO DOUBT

C > Bees hazar se do hazar teenso

OP2 > 100 per cent, wo tho...uska wo concentration ..

V > Wo tho blood me hoti hai, pain, neck pain pe aap injection blood pe jaata
hain aur infection isse platelets kam hota hai

OP3 > Koi bhi infection....

OP1 > Appendix ka operation rahta hai, appendix ka deep infection..

V > Platelets down nahi hota hai saab, to be precise

OP3 > Hota hai, dengue me achha dengue bhi tho infection hai

V > Wo body andhar macchar kattha hai blood pe mix hoti hai ho

OP3 > Aur wo malaria me bhi hota hai

V > Malaria me same hai blood me mix hota hai malaria me platelets kam nahi
hota hai, bukar aata hai bus malaria is not infection, it is fever

OP3 > Malaria is an infection

V > Agar body me toxic release hote hai tho wo teeno haemoglobin sab bandh
sab ek ho sakta hai

V > Body me infection matlab, andhar poke kar deti hai, ya andhar dalne se blood
ko touch hoti hai

OP3 > Nai nai aisa nahi, infection me

V > Andhar usko TB hai, bol raha hai clearly, she said it is tb infection

C > Nai wo bhi suspected

V > Suspected tb boltai

C > Confirmed nahi hai

V > Isliye humlog nikalne ke liye

OP3 > Nai but but that is an infection only na, but we are discussing infection only

V > ...You are not saying, according to report, we are not doctors na to say , we
wanted to rectify, that's why we went for operation

OP3 > ...What ? koi bhi infection

1:42.30

C > You mean that means abhi summarise karne ka ek tho usage usage means
this zoledronic acid can be given to just for anything

OP1 > No

C > Thoda bone ka pain aaya, de sakta hai ?

OP3 > No that i am not saying, i am not saying that, I am not saying that

C > OK then In that case we have to investigate zoledronic acid.

OP3 > Manta hoon, main aisa, I have not said anything like that.

V > But wo dena nahi chahiye na ?

OP1 > Platelets dropping

OP3 > ...Koi bhi sepsis me hain na overall bhi infection ... ab dekhiye ...

V > Sepsis vepsis kya hai malum nahi hai, I am concerned only with platelets wo
zobone .. ya jo diya kyun diya first of all

OP3 > ...platelets me tho

V > Sepsis ka story i dont know.

OP3 > Jo bhi hai

V > Platelets kam kyun hogaya because of that that particular medicine. that
medicine kyun diya gaya ?

OP1 > ...

C > ...Wrong usage hai, uske baad precautions nahi liya, wrong usage hai, adverse
reaction ka kuch nahi kiya, misguide kiya patient ko

OP1 >ha nikalo

C > Second part, uska there are 4 counts of negligence, criminal negligence.

Second part of not inform.. misguiding the patient. Third part is misguiding

the Platinum Hospital doctors and everyone.. This is very clear because of the

OP3 > It is not misguiding

V > Jupiter me...

C > Because you said

OP3 > It is not misguiding

C > Thought that do din ki baat hai, Pandhra tarik subeh dakhlega, lekin phir panic

kyun hua, Chowdah tarik ko dakhla...

OP3 > It is not misguiding

C > Phir tehra ko kyun nahi bataya ?

OP3 > It is only communication, communication must have not read.

V > It is your duty yaar, doctor hai aap, doctor...

OP1 > Can i tell you why ?

C > MRI bolne ko immediately bol diya aapne

OP1 > I was sitting next to the patient on my stool with uncle on the day before
aur sab explain kiya hai, Aisa uncle se baat kiya maine, aisa thodi malum
nahi hai.

V > Platelets ke baare me

C > Platelets ka baat hi nahi aaya.

OP1 > Nai Nai Platelets ka baat kiya hai, aap ko bola surgery tho hai hi lekin
platelet ok hoyega tho hi hoyega. Wo bhi baat hua hai.

V > Hum log ko platelets...Isko kya samjega platelets ke baare me kya hai ? We are
concerned with operation honewala hai bas. In fact pura khandhan, family ko
malum hai Monday ko operation hai. Sab wait kar rahe hai Monday kabhi
aane wala hai karke ?

C > ek Us din raat me body hai building ka aurat log, chodna nahi isko. Udhar teen
char politicians aaye hai sab ek, sab party ki

V > Do sau jan aaye the us din. Uska jo dead body ko dekhne ke liye

OP1 > Mera intention uska

C > Sab har kute maar dala usko. Building ke aadmi log.

V > ...Proper ghar se nikal ke proper gayee thi, Ek hafte ke andhar she will die?

V > only because of This...

C > That means yeh yeh dawa kisko bhi de sakte humlog ? Without checking the,
without taking precautions ? Usme kitna precautions hai ? Kidney ka kitna
precautions hai

OP2 > Wo tho sab ye kiya hoga....

OP1 > Char basic pre.. things, humlog...

OP1 > Without precautions how we can give ? Why we want to trouble the patient?

V >Baat alag hai, this is rokfos ...rokfos

C > You did not give na ?

OP1 > Char basic precautions hai. Nai nai idhar it is ordered through the system you reports aane ke baad hi....it is not ki you come and...

V >.....Wo bhi teen hazar pachso. According to you teen hazar pachso, according to you do hazar nauso.

OP1 > Nai cost is different thing, i am talking about injection ka

V > According to, now we are talking about teen hazar pachso ki baat, wo medicine kyun diya gaya first of all ?

OP1 > Cost, cost...

C > Wrong usage, misguiding the patient

OP1 > Hum log on admission...

<V & OP1 are talking) (C & OP2 are also talking)

< Simultaneos talking>

V and OP1

V > You should have at least told us ... apoon denewale hai karke. I could have at least consulted my my my my doctors.

OP1 > Nai nai on admission blood tests are same...started on paracetamol..waited for the reports, after reports come after reports come we put the injection ...thodi aap aaya aur usne diya ?....

V > Basically first day me aap diya na usko ?.

OP1 > Uska rep....first day ko diya, blood report aaya, baad me diya hai....

V >

OP1 >First day orders me hai, lekin report dekne ke baad hum log...

OP1 >without report thodi dega.... teen report ...usko yeh ki aisa check karke dega na.....you mean diabetes ka patient hai usko

sugar khila diya aisa hogaya

V > Rokfos aapko bola hai, mai sab, mai recent doctor ko pucha wo bola sab puchte yeh kya hai, yeh medicine kyun, matlab kaunsa medicine puch raha hai ? not only aap diya rahega, I asked for 100 people, mera bandhe log ko

OP1 > I am talking compare apples to apples not apples to oranges
he asked a orthopaedic ? he asked a orthopaedic ?

V > orthopaedic ko usne hi pucha.... mera bandhe ne pucha mera jo brother-in-law usne aake bola ki if at all he should have given he should have given that medicine which has been checked and given properly isme kuch check hi nahi kiya hai, doctorkaun hai wo apna ?

OP1 > Check nahi kiya aisa kaisa hoga, expiry wala diya kya ? Check nahi kiya matlab expiry wala diya kya ?

V > It should not be given

OP1 > Expiry wala diya ?

V > Humko nahi malum, mai date nahi dekha

OP1 > Uska char basic report karke dete hai humlog

V > Kya hai kya hai malum hai

OP1 > Humlog thodi

V >

OP1 > Usko haemoglobin diya tha, usse improve hota hai

V > Nahi hota hai yaar, It is given for bone cancer I can show you on the net

OP1 > You but you try show it to orthopaedic who are using it.

V > Orthopaedic mai puchke bata denge mai. That information i will get...

OP1 > It is given, I dont disagree it is given it is given for bone cancer, I dont disagree but any medicine has multiple uses

V > Mera office me bandhe log ko jab check kiya tho wo bone cancer tha kya usko ?

OP1 > Abhi aap bolega paracetamol deta hai, fever ke liye ya pain ke liye,

dono ke liye deta hai

V > Malum hai humko, paracetamol malum hai humko

C and OP2

C > Barah hazar platelets tha, apna relatives gaya tho usko pucha platelets barah

Hazar ? Wo bolti hai bleeding nai zala. Usne baad me Amol Nanaware ko phone kiya wo doctor Milind Rane ne, phir unlog ne bola platelets down hai.

Mai khud jaake saat baje platelets leke aaya, barah hazar tak bitaya tha usko. Phir mai bola isko chadayege. Thoda badne do, phir shift karenge.

C > Aur Platelet saat baje chadaya, usne saat sade saat baje chadaya hoga

OP2 > Morning me

C > Nai raat ko

OP2 > Sham ko

C > Phir uska platelet bad gaya hoga, hum log assume kiya phir shift kiya

OP2 > Kahan pe shift kiya phir ?

C > Jupiter me.

OP2 > Tho Wahan pe bhi repeat kiya, tho wo kam ho raha tha ki bad raha tha?..

C > Unhone wo haematologist saab ko immediately bulaya

OP2 > Tho wo log platelet kam ho raha tha ki bada amount ?

C > ...Platelet me mai batata hoon pura gyarah tarik se 24th tak kaisa gaya

143, 95, 59, 20, 12 aur uske baad udhar chadaya kidar Jupiter me 42

Next day 6 phir chadaya 21 next day 2 Phir chadaya 1

phir twenty- fourth tak khatam

OP2 >guaranteed neche

C > Dr.Rathi ka meroko bataya twentieth ko usne

C > Yeh dekho Ikkis ko mereko samjha ke bataya Dr.Rathi, yeh bone marrow aisa

hotha hai yeh aisa hota hai, Idhar kuch kuch bhi nahi hai

V > andhar dal ke nikala

C > it is blank Zero hai empty. Tho yeh condition kaise hua ? yeh drug ke wajah se

Hi hua na ?

OP1 > Nai wo drug...

C > Fever nahi, radiation nahi hai, only drug induced.

C > Aplastic Anemia uska definition bhi hai wo bhi mai nikala doctor log se sabse, wikipedia pakdo, isme what is the cause ? what is Aplastic Anemia ? In this case it was drug induced. Wo tho Plat, Jupiter me tho, each and every doctor bola khalas kiya isko, itna late leke aaya tumlog ne .

OP1 > Uncle se baat hua, uncle ko bola tha mai ki surgery tho hai hi pehle platelet ok hoyega tho hoga iske liye hum log...

V > platelets nai bola tha yaar. Aapne merese baat kiya tha mai aur yeh tha

C > Arre platelet inform ke liye blood transfusion udhar nai kar sakta hai, nai kar sakta tho humko batao na, hum log leke jaate the na doosra kidar.

OP3 > Kidhar blood transfusion, aap bol rahe hai kidar ?

C > Aap bolte hai platelet improve hoke surgery ke liye bejenge, tho platelets kam hua tho uska uska remedial action kya hai ? Blood transfusion ?

OP3 > Ha

C > Tho humko batana nahi ?

OP2 > Platelets transfusion

OP1 > Its called platelets transfusion

OP2 > Platelet transfusion.

C > Nai blood whole blood ya yeh, I know SDP humko malum hai 1 SDP is equal to 6 to 8 RDP. Wo bhi mereko malum hai, udhar de de ke thak gaya, udhar barah barah donors de de ke thak gaya.

V > Kitna mehnat kiya ek hafta, paagal jaisa bhaag rahe the humlog, kiske liye, she should improve.

OP1 > Nai obviously wo humlog ko platelets ka issue apne ko platelet... transfusion was planned

V >checked for four days fifth day...

C > You say now platelet transfusion was planned, when you will tell us?

OP1 > Humlog ...

C > When you will take action ? Till after she dies. After twenty thousand still you are not taking action. Then you send her to Platinum Hospital.

V > Parshuram mai phone karoon.

Minute 1.50.00 to 1.50.15

OP1 > Humlog baita tha aapko aap hum log dono tha aapko, SANGITA ko mai patient ke baju me stool leke baita tha, aapko samjhaya ki operation tho hai lekin platelets pehle ok hoyega tho hum plan karenge. Aisa apna baat hua tha.

K > Platelets level itna kam ho raha hai, Itna seriousness hai wo bataya aapne?

C > We went by his report na, yeh barah ka report nai hai idhar

OP1 > 1 lakh 43000

V > 1 lakh 43 understood operation nahi ho sakta hai

Minute 1.50.20 to 1.51.05

C > Idhar hai, If stop augmentin, aap ne hi start kiya augmentin, aap ne hi stop kiya.

OP3 > Ha kyun ki Rash aaya tha ...because platelet

C > ...OK CRP quantitative

K > Wo rash kyun aaya tha usko reaction tha

OP3 > probably I thought it was augmentin....

K > you don't know that us dawai ka yeh reaction atha hai ?...

OP1 >antibiotic...antibiotic

OP3 > Nai nai augmentin me rash is common, what is most common that's

Why ...We see what is most common

OP1 > there are multiple reasons

C > So OK. That is ok. CRP quantitative kiya aapne ? CRP quantitative you have written na

OP1 > CRP quantitative in between ...

C > & if urine normal patient fit for surgery Sx and you say he

certified fit for anesthesia.

OP1 > Uncle you are again confusing, fa fa fitness for anesthesia is same as fitness for surgery. You are confusing..

C > So patient fit for surgery, and we know it, she is going for surgery. Now you are telling us na platelet ka. Why not show in this ? shift out lika hai na ? For what ? Idhar tehra ka baad me add kiya tum. Yeh Khali tehra ko yeh hi aaya Dr.R K Soni ENT do hazar charge karke ek tablet deke gaya

V > Wo bhi bada story hai

C > Aur iske baad aap yeh abhi additional report dal diya beechme. Aur discharge card me clear hai, shift for surgery, discharge card me clear hai na shift for surgery, and now you are saying shift for platinum, platelet.

OP! > shift for surgery matlabit is automatically understood ...they..

OP3 > ...likne me kuch hua rahega

V > Hua rahega nahi yaar aap log doctor log hai

OP3 > Ha tho baba suno ...

V >

OP3 > baba.....

C > Idhar dekho platinum ka discharge me 95 hai, kyun 59 nahi hai ?

OP1 > Uska

C > Why ? why did you hide that ? With some purpose na ?

V > Isme dekho 95 lika hai

K > 14th ko admission hota hai

C > Aapko 20000 ka bhi report aaya hoga.

K > Report diya jata hai barah ka, tehra ka kyun nahi hai ?

C > Chowdah ka kyun nahi hai ?

K > Yeh aapka aapka negligence nahi hai ?

C > Aur idhar yeh discharge card hai, Isme kya lika hai shift to platinum for surgery and shift to platinum, Isme lika hai platelets ke liye?

V > Isme lika hai 1 lakh platelets ke liye hoga tho karne kaunderstood,

lika hai surgery, surgery ke liye bol raha hai

OP1 > nai but isme already...it is it is by default ki reports...

V > Aapka aapka default hota hai na ? How will we get to know ?

C > Yeh admit hue the tho platelets down bole tho immediately dus aadmi ko manga ke immediately SDP diye directly, tabhi tho dengue ka patha bhi nahi tha.

OP2 > ...malaria ho raha tha na

V > Dengue tha

C > Tabhi dengue it was not ..

V > Mera ladka ko bhi same case tha, tho humlog ko platelets ka story sab malum hai

OP2 > Isme fatafat neeche ho jata hai dengue me

K > Isme bhi fatafat hua hai kitne din me one.....

OP2 > Isme tho aur bhi jaldi fatafat hua hai madam

K > Tho wohi bol raha humlog tho kitna thirteenth ko kuch nahi kiya hai

V >humlog platelets deneka challis honeka, next day paach hazar. Last last me deneka ...ek second me hazar aaneka...

OP2 > Dengue me bhi itna fatafat nahi hota hai

K > Who hi itna fatafat hua ki steps lena chahiye ki nahi ? Rukne ka chowdah tarik tak ? Wo bhi bolne ka nai ki usko ki critical itna hai, unlog apna test lenge, uske baad wo log steps lenge. Kitna din waste hua uske beechme ?

OP3 > Wo reverse nahi hota hai ek baar

V > Jo humlog ne mehnat kiya wo blood dene ke liye

OP3 > nai nai Samajtha hoon ..

V > Aapko malum nahi hai, aap log yahan baite hain

OP3 > Nahi kyun nahi malum ? Dekho aisa hai ki dekho ...hum log bhi ICU me kaam kiya...hum ne khud ne bhi ... beja hai ...Har koi apna patient ke liye mehnat karta hai aur hum jaante hai ...aisa nahi...hum deny nahi karte hain..

V > Aur marne ke baad me condition gharwale ka abhi halat hai na, that you cannot understand

OP3 > Wo bhi hum samajhte hai kisko nai

OP1 > wo wo bhi....

OP3 > apne Itna nazdeek ka wo hai jayega kisko dukh nahi hoga, kisko takleef nahi hogi ek dum koi jawan jawan aurat jayegi tho kisko takleef nahi hogi, hum bhi samajte hai, aisa aisa yeh nahi ki....

V >summarise me yeh hai...

C > Abhi isme bhi yeh add kiya isme, please shift to ICU, CM, preferably platinum

V > Dekho ICU me tho kiya hi nahi.....

C > Tho yeh baad me add kiya aapne ?

OP1 > Wo bhi discuss apna ICU ka..

K > Yeh Baad me add kiya na ?

C > Baad me add kiya na ?

K > Ek maina ke baad me.

OP1 > ...yeh notes humlog discuss karke phir...

C > Tho yeh isme Satyen Mehta aur Aafaque dolare ko about reports and patient's condition bataya ?

K >was supposed to give us this, telling that this is previous wala records.

OP1 > That we have, we have what we have discussed on phone and what has been decided, the line of treatment

C > So this was the actual position 13th ka hai aapka ?

So 14th ko why you did not inform this actual position to them ?

OP1 > The..the..

C > This condition ?

V > Yeh jo aap ICU likte hai na that is wrong ha, to be precise

C > ICU likta hai, please shift to ICU...Kidar shift kiya ?

V > Humlog shift kiya tha normal ward me, I thought operation. Then I went home. Then he called me again arre she is in ICU. Then we came running.

yeh tho wrong hai, yeh aap likta hai that is wrong....

OP1 >ICU ka intention

V >Aap tho ICU me dala hi nahi

C > Tho idhar abhi platinum me yeh sab kyun nahi hai, Satyen Mehta, why is he not answering ?

V > Apna mistake hua rahega, unka mistake tho nahi hona chahiye.

C > Satyen Mehta idhar uska platinum ka usme bata nahi sakta tha , he was informed about low platelets. He would have told no platinum people. Why he didn't tell, Satyen Mehta ?

OP1 > But on admission you mean to say on admission they they have gone through all the reports no ?

C > No No they were not informed about, they took it as normal surgery ke liye patient aaya.

V > Platinum ko paisa, pehla Ek lakh rupaiya bharo. Ded lakh rupaiya bharo Satyen Mehta aayega, operation karega aur jayega. He wants cash.

OP2 > Cashless wagairah kuch matter tha na udhar

OP1 > Humlog ka...

V > Cashless jaane do yaar, aadmi ka jaan important hai.

OP1 > Apna apna understanding kya hai ki, admit hua tho reports are seen, informed and done accordingly aisa

V > Actually satyen mehta aaja aajana chahiye tha.

OP1 > Understanding apna yeh hai.

K > Inhone bataya nahi rahega unko.

OP1 > Nai Nai he is already aware.

OP2 > Nai Nai bataya tha madam, Maine hi unse baat kiya tha.

K > Idhar aane ka, tho kyun nahi aaya ?

OP1 > He was to come he was to come that's why we scheduled here no

K > Tho why he has not come ? Why he has not come ?

V > Pass on a message to him ki aisa aisa ho raha hai karke

K > Aap ne abhi bola call karoge, abhi tak call nahi kiya hai.

V > Just call him

C > Tho aap bulao, mere se baat karao

OP2 > Nahi baat tho karna chahiye

C > Baat karao na

OP1 > Inform nahi karega aisa, why he should not inform them ?

V > But wo aap jo changes karte hai na, that is wrong.....

C > Yeh pura manipulate kiya hai na.

K > Manipulate kiya hai, that only means ki..

C > Kitna manipulation kiya

V > Papers hai na aap ke paas ghar pe rahta hai hamara...

OP2 > Hamara bhi uddesh aisa kuch negative nahi tha aur aap ka bhi nahi tha...

OP1 > Jo discussion hua treatment kya diya wo tho likna chahiye na

V > Discharge karta hai what will they consider ? Jo discharge deta hai wohi consider karega na ?

OP1 > Nai what, patients pick up papers for mediclaim in a hurry.

V > Mediclaim nai hai saab That is...

C > Yaad hai ...aaya hi nahi

OP1 > Patients pick up papers in a hurry, and many times it is incomplete.

V > You mean to say yeh hone ke baad apun aapke paas aana chahiye papers lene ke liye ?

OP1 > Many times it is incomplete.

V > No na aisa nahi hota hai.

K > So if its incomplete it is your inefficiency.

V > Do case me mai refund liya hai discharge letter liya, dete hai wo log paisa apne aap aajata hai.

C > Nursing home me incomplete kya hai ? Wo you are writing and finished na

K > Incomplete rahna is ..

OP1 > Nai nai sawal hi nahi, apne aap

OP2 > Nahi kya hota hai wo mediclaim ka purpose hota hai usme final bill
wagairah wagairah hai na wo doosre din banake dete hai certified ke liye

C > Nai Nai Nai Nai Idhar treatment baad me

OP2 > Treatment me tho already IPD me...

C > Informed Dr.Satyen Mehta and doctor over phone about reports, so Satyen
Mehta should have known na iska platelets down hai ?

OP1 > Nai lekin abhi wahan pe generally report...

C > Aur yeh 13th ko likha hai 59000, why you are hiding this ? what is the purpose of
hiding this ? And it came to twenty. That means aapko twenty ka bhi malum
tha ?

OP1 > Nai but

V > 59 se kam bhi hai wo malum tha ?

OP1 > Why we should have purpose ? please tell me

C > No, otherwise why you will not inform

OP1 > Why we should have purpose ?

OP1 > Humlog ko chodo, yeh platinum ko wrong information 12th ka kyun
diya aapne ? There is some purpose no on that na ? Idhar clean likha hai
aapne.

K > Khud ko bachane ke liya platinum ke sir ke upar dala.

OP2 > Wrong information matlab jo hai....

K > 14th ko admit karta hai information deta hai barah ka jab tak jab ke apke paas
13th ka hai information. Phir bhi barah ka deta hai, what does it mean ?

OP2 > Barah ko platelets

V > 95 tha

OP3 > ...bola platelets are falling

OP2 > Isliye madam barah se tehra ko kam hua hai, tera se choudah ko aur kam
hua hai

K > Tho wo tehra ka batane ka jaroori nahi tha ?

OP2 > Jaroori the, wohi isiliye tho...

C > Aap latest situation nahi batayenge kya ?

OP2 > Barah ko 95 tha

C > ke do din pehle kya hua. Do din me aadmi khalas ho gaya na ?

K > Kyun ? kyun jhoot bola ? kyun unlog ko bola nahi ?

OP2 > Madam aap humko batao, aap doctor hai, agar aap kisi patient ke liye ghalat sochenge kya ?

K > Mai yeh nahi bol rahi hoon ki aapne intentionally usko maar dala ya something

OP2 > Mai doctor chota mota hoon, main ghalat nahi sochunga sir, mera jo dimag chalega main jor lagaoonga.

V > dekho... Jo dose diya hai na, wo ghalat diya hai.

C > Pehle hi wo dose ghalat diya hai na.

Hour 1.59.00 to 1.59.20

OP2 > Aap dekhiye main unka favour ki baat nahi kar raha hoon sir kyun ki mai mai pacchis jagah jaata hoon aisa kuch baat nahi hai yeh jo rokfos injection hai na mai orthopaedic teen doctor ka yahan jaata hoon, teeno jagah whole responsibility se deta hoon aur mera target sirf yeh nahi ki patient ko takleef ho ya doctor ko, dono balance karke chalna hota hai mujhe, kisiko takleef nai ho.

< V and OP1 talking >

V >Aap wapis....jo dose diya hai na wo ghalat dose diya hai bas

OP1 > dose ek hi dose me usme repeat dose aisa kuch nahi hai aur usme...dose has nothing to do...

V >i can show you.....ki cervical spondylitis zobone wo dena nahi chahiye...
I can prove you

OP1 >definition of what you are saying is different

V >i have the proof ...

OP1 >definitionwhat you are saying is different than what

V >humlog ke paas jo diya hai humlog ke pass proof hai..

OP1 > aap jo samaj rahe hai definition is different from what....

V > Me koi dega ?

OP1 > what is defined on the finding of the x-ray... all the bones are sticking to each other

V > wo medicine.. nai dena chahiye

OP1 > medicine ka wo nai dega tho Main kyun dega phir ?

V > I don't know

OP1 > Why I am interested in

V > how will I come to know ?

OP1 > Why I should

V >*Because of that medicine she died.*

OP1 > *It's a day to day judgement everyday reports are seen and*

V >I will not die tomorrow

OP1 > humlog yehi tho bol raha hai this is a very un

V > ...mereko aaj raatko ghala dukega..... tho I will not die tomorrow.kuch tho andhar gaya rahega tho marega na mai ?

< K, C, and OP2 talking >

C > kahan pe cervical spondylitis me aapne diya hai aisa suna hai kabhi ?

OP2 > Orthopaedic bone ke takleef me abhi wahan pe doctor Radhe sahab hai unke yahan bhi yeh zoledronic injection ka regularhota hai

C > ...tho teek hai abhi yeh malum padgaya ki yeh common....

OP2 > commonly use karte hain

C > tho abhi zoledronic acid pe apneko complain karna padega

OP2 >dr.saab ... hai.....aap naam sune honge abhi tho expire huye ek maine pehle wo unke yahan bhi regularly do box na roz pandhra injection lagtapandhra bees injection roz....pura stock ka stock atha tha

K > wo jaroorat rahega wo patient ka, aise hi nahi diya rahega

OP2 >aur unke yahan Kolhapur aur kahan kahan se log aathe hain ke liye...

K > tho unke paas jo patient the unka jaroorat raha rahega

a) Hours 1.59.50 to Hour 2.00.20

OP2 > *bone support ke liye bone support ke liye yearly ek injection aisa*

or commonly hi dete hai, yahan doctor ke paas hota hai aisa nahi hai,

teen char jagah orthopaedic ke paas jatha hoon, sabme deta hoon, Isme

aisa itna dramatic allergy ya reaction ho sakta hai aisa maine bhi nahi

dekha tha

K > *yeh Hota hai reaction shanti se baitne ka ? correct hai ?*

reaction hota hai shanti se baitneka ?

OP2 > *Nahi shantise kyun baitoon ... ?*

K > *tho wo inka galti hai na ?*

C > Tho cipla ko abhi suspend karna padega...wo drug. For the time being they should not market this drug.

V > Aap NDTV ko jaake batadoke cipla aisa aisa bol rahaaapdo list hai na...let them come and speak to us....

OP2 > ...agar... 135 se ...95 aaya 95 se 50 aaya uske baad humlog ...ne kuch lena chahiye ki nahin ? Iska platelets neechu kyun aa raha hai patient ka isiliye tho platinum transfer karne ka plan banaya ki platelets down nahi hona chahiye medical treatment ki jaroorat hai isiliye tho decision liya gaya na madam

K > tho, humko kya bola gaya hai ?

OP1 > Platelets ka issue apneko...

K > Surgery ke liye shift ..kar..Platinum ko kya bola hai ?

C > Platinum ko kya bola hai ?

OP2 >....Lekin ...jo platelets kam Agar platelet kam nahi hota tho madam hum patient ko transfer kyun karte ?

K > Pehle se decided tha wo surgery udhar karne ka hai.

V >Aap agree karo ya mat karo aapko malum rahega you have not told us

OP1 > I have discussed with uncle....

C > Wo dar gaya abhi idhar hi maregi 143 se 59 hogaya isliye 59 bhi nahi bata rahe hai, aap 95 batha rahe hai

OP1 > Mai roundstool baitkediscuss kiya..

C > Aur platinum ko bhi malum hain what is the meaning of that ?

V > 95 chodke 59 chodke 95 kyun bataya platinum ko ?

C > Bolo

OP1 > Nai plat plat platelets...

OP2 > Yeh ek din pehle ka tha na ?

K > do din....

V > Jo bhi ho yaar, kam hai hai tho kam batana chahiye...

C > Admit hua 14th ko

V > Aap phone pe leo ya paper pe leo jo kam hai tho kam batao

OP2 > 12th ka 95 bataya tho kya 13th ka nahi bataya ? aisa...

V > Ha

K > Nahi bataya wohi bol rahe hain tumko.

OP2 >13th ko hua tha na platelet...

C > Yeh 13th ko aaj malum hai kyun ki mai lika tha 13th 14th ka reports nahi hai, dal diya report.

OP2 > Tho aap aisa keh rahe hai ki aapne barah ka bataya tehra ka bataya hi nahi

V > Ha

OP2 > Aisa karega sir Doctor aisa karega sir doctor aisa ?>

K > Arre kiya hai, wohi tho bol rahe hai humlog

C > Idhar dekho platinum ka hi record hai na isme ?

K > Aap aap pucho inko, inhone bataya kya aap pucho

OP1 > Platelets is something, they double check, they always do double check.

OP2 > Wo apna check karte hai, turanth karte hai

K > Aap pucho inhone bataya kya humko ?

OP2 > Aapko ?

K > Humko, platinum ko.

V > Nahi bataya, kisiko bhi nahi bataya

K > Aap pucho

OP1 > Nai mai I have I have sat next to the patient, discussed with uncle ki
platelets is the issue two days earlier and that surgery

C > Agar platelets ka issue hota tho hum...immediately hamara isko ...

K > immediately leke nahi jaate...

V > Dekho hum log platelets ka issue... 143 me abhi bhi mai bol raha mai usko
bola tha 143 barobar nahi hai phir dekha tho 143 ka 95 mai bola abhi tho
gaya.

OP2 > Down ho raha tha na

V > Phir

K > Yeh sab hum log abhi study kar rahe hai abhi pata chal raha hai. Us time pe
humko kya malum yeh medical terms kya hai ?

V >Agar mereko kal gala dukhega mai aaj raat ko mai marega nahi mai
pandhra din tak marega nahi kuch tho andhar jana chahiye na marne ke liye.

OP3 > Shayad hard copy nai aayi rahegi ? 59000 ki

C > Idhar wo bhi likta hai aap shift to ICU CM.

V >....phone.....

K > Aap ne bola, aap ne bola ki phone pe patha chala...

OP3 > ...Hard copy wo mention nahi kiya rahega

V >...kahan se kiya aapne ?...

OP3 > Platinum ko itna tho kaha gaya tha ki platelets are falling

K > Kidar kaha gaya tha , kabhi, kidar lika kidar lika hai ?

C > To be very frank Admission time pe mai aur yeh khud gaya tha, khud gaya tha
mai aur wo khud Admit kiya tha... unlog ko sirf mangtha tha paisa

C > Admission

OP2 > Platinumwale ko mangtha tha paisa

C > Yeh dekho, please shift to ICU CM. CM matlab kya hai ?

OP3 > Coming morning

OP2 > Coming morning

C > coming morning preferably platinum preferably platinum tho humko puchna nahi tha platinum karneka hai Hamara doctor ko puchthe the ki kya what is the problem ?

OP1 > nai wo maine

V > Mai tho usko Jupiter me dalta tha problem hai tho wahan pe rakega mai

OP1 > Nai ...Nai surgery ka plan apna hua tha platinum uncle ne pucha thaplatinum me karange

V > surgery ka plan ..

OP1 > because platinum also handles platelets problem. Tho hum log platelets ke liye udhar hi bejega na dono kaam udha hi hoga. Hum log kyun sochenge ki udhar platinum me yeh sab issue hoyega.

OP3 > Wo platinum ...ka isliye dekho platinum ka bhi ...doctor goswami dr.satyen Mehta tho involved the aap ke patient me tho platinum me bhi wo involved rahenge.

V > Satyen Mehta saab involved the hi nahi sirf operation ke liye aane wale the

C > Unko do mail me usko pucha hai

K > Aapko

C > Khali bol sakte hai na I knew she was

K > What are you saying Satyen Mehta was knowing she was her platelets were reducing.

OP3 > ya

K > satyen Mehta was knowing ?

OP1 > Ya obviously he was aware that is why ...

K > Satyen Mehta was aware

OP3 > Yes

OP1 > That is why we decided to shift earlier and also spoke toalso.

C > But when I called him platinum he said she has now developed sepsis.No
nothing about platelets.

OP1 > No but sepsis is...

K > Let him ask him no whether he knew? He is telling ki satyen Mehta was
knowing.

C > Call him no

K > Call call him no

C > let me ask him let me ask him no

K > Why are you not calling him ?

C > You said he is coming no ? Why are you not calling ? Aap ne starting se call hi
nahi kar rahe hai.

**OP1 > Nai nai mai usko subeh aapko Iske liye apka meeting idhar rakha mai ki
humlog usko batayenge karke.**

K > Call karo.

V > Usko aaj nahi rahega na tho usko zaroor bulana next meeting me.He should
be involved.

**OP1 > He..The idea of calling him all this way from mulund east to here nai tho
Maruti me rakta tha na meeting.**

K > Call him call him

V > Nai usko milenge aaj bol rahe hai busy hai...

K > Nai....he is not calling him only call him

OP1 > Nai Nai Anesthetist is taking the call.usko inform kiya usko malum hai

V > Uska paas bhi number hai.

OP2 > Wo aayenge meeting me aayenge Aisa kuch nahi hai.

OP1 > That is the intention ki to call you here otherwise I was thinking apko
Maruti me bulaneka.

OP1 > He is closeby here only

Minute 2.05.00 to 2.19.00

C > Talking to Satyen Mehta on phone

C > Good evening Dr.Satyen Mehta...Dr.Satyen Mehta we are having a meeting

OP1 > He is aware..

C > In Riya Nursing Home.You were supposed to come here for the meeting.

C > Ha ?

C > No the point here is now they have manipulated the 13th 14th

records.They say that you were aware you were told about the platelets counts coming down on 13th.So were you aware of the patient's platelets coming down ?

C > When after admitting to platinum you came to know or before admitting to platinum?

OP1 > and OP3 talking.....

C > No but you when when she was admitted to platinum her platelets were 20000 and ha Dr.Satyen Dr.Goswami has sent email we knew she was very critical so she was shifted a day earlier

C > So now on admission to platinum platinum admission records doesn't show anything about platelets nor does any discharge any discharge...

C > means you? No no no no no no the platelets count was hidden from the patient

C > No No the platelets count was 140 to 95 12 Ya ?

< OP1 , OP3 and V are talking >

C > No No No 95 was the platelet count . No No what I my point is from 143 to 95 in one single day the platelets came down and 13th 14th reports were not available blood .So I had mentioned to your mail your letter...

C > Now he has put that 13th 14th information and given to me him and he says that he has put that after one month.

C > And here he has written Informed Dr.Satyen Mehta and dolare shift to ICU.

C > Now on this 14th discharge he has written Shift to platinum for surgery For

surgery no

C > No that has No No No No Why it is not informed to the patient ?

C > No but what about the patient? She is she could not get up and you you were not taking any care.No no no she was fit for surgery on that basis we took her to platinum .NO no ok

C > Why are you not answering my mails ?

<hospital staff talking>

No No I have I have lost my wife I have lost my wife due to negligence and now you are also involved in this coverup.

C > nothing you did. goswami was involved only in making money and he didn't bother about the patient and now you are yourself involving.

C > Why are you not answering to my why are you returning my..

C > No because I have listened enough I have listened enough I have listened enough I have all the records and now he is trying to convince me about platelets being informed to us.It should not be informed in the admission record of platinum ?

C > They gave the platelets transfusion he is writing in his email immediately. Platelets were given at 11 p.m.in the night. If you knew that platelets had come down why not give the platelets transfusion immediately as he has said he said immediately at 1.30

C > Ya tell me ya tell me. Ya ok you tell me Its better you answer my mail it will be very clear no?

C > Ya (hearing to satyen Mehta on phone)

< OP1 talking to staff Dolare and Vivek on platelet transfusion >

C > Yes ...Hello ...You tell me... Ya tell me ya No OK. Ok can I interrupt you now?

Can I interrupt you ? No No that is ok but can I interrupt you now ?

C > You said that she had developed high sepsis. So what is the test for determine the sepsis level ? Procalcitonin..no ?

Satyen Mehta on phone > Yes yes procalcitonin

C > no So if that test was conducted in platinum so what at ..

C > Ha no the values obtained was reticulocyte count 0.5 per cent.

And I have seen that less than 0.5 per per mg/ml low probability and her case was 0.5 exactly on borderline. So there was no question of higher sepsis?

Because the doctors themselves were telling me she doesn't have sepsis she doesn't have fever So what is happening? And you say 95000 . No No you say 95000 they have informed platinum but there was one more blood test of 59000 of 13th why did you hide that Dr.Goswami ?

C > No you said that's why informed platinum at 95. So why hide that

59000. Probably that was of 13th and another blood report must have come lower than that then he panicked and sent it to platinum hospital .

C > He panicked still when the this blood counts kept falling otherwise he was He did not inform the patient about anything.

C > No he has manipulated the 14th record and I have a copy of that.

C > No No You you I have the file with me here you If you see the file then you will come to know na.

C > Ha So at least if you see all this you are telling me I have asked some simple questions to you very simple questions. So if you can answer that mail it keeps at rest everything na ?

C > No No No No that is why I told you you would not be knowing about this because you will never be involved in platelet management. You are doing microscopic surgery I know So why you will be involved in all these things Your duty was to job was to conduct the operation. That is why I have sent you the mail na whether you were involved in this platelet management ? Why will you be involved in this platelet management which is not your area at all ?

So if you can answer that mail that you knew about platelets coming down and all these things and you were also involved with dr.goswami in

transferring a day earlier then it sets at rest na everything.

If you can answer that mail sent by dr.goswami and I have forwarded it to you if you can answer that it sets at rest no I will not bother you again.

No verbally its you will talk about platelets and all these things but in reality what the record says is different na ?

No will you answer my mail or not I am just asking you?

OK OK you have not accepted taken that and I have sent 2 mails also to you

OK OK fine because I have got the sent report with me.

C > ok ok ok

< OP1, OP3 and V talking >

V > ...nai deta hai boltai ?

C > Nai wohi, platelets ka bolta hai, tho answer karo na, I am involved in that,

No, I am not concerned with this, phir kyun ?

V > Tho abhi reply karega wo...

C > Nai kartha hai

V > Nahi karega

C > Yeh test ka bola .5 per cent sepsis .5 borderline hai

V > Kya bolta hai wo ?

OP1 > with staff

C > Ha nai, wo arre medical uska field hai kuch bhi bakwas kar sakta hai nadont

involve. Then tell na I am not involved in this, phir defend karne ko kyun jatha

hai ? Yeh 14th ka record aake dekho, then, I don't know, don't know and you

are telling. And you know what you know you cant cannot send the mail. I

have not received your mail

V > Aisa bolta hai wo

C > Ha

OP1 > Platelets drop ho raha hai, wo hum log room me discuss kiya tha, patient ke

baju me baitke aap ke saat bhi hum log baat kiya tha, Wo malum hai platelet drop ho raha hai

C > See nursing records me....

OP1 > pehle ...

C > every single thing is recorded, nursing records me every single thing, and it is totally contradict to what you are telling, and you said that you have manipulated that 14th ka record, How can you do that ?

OP1 > that that

V > You should have not done like that

OP1 > It is It is

V > Likne ke liye kuch bhi bakwas lik saktha hai humlog yaar

OP1 > Us din ka findings hai

V > Findings kya hai

K > Us din ka findings, aap ek maine baad likte ho ?

C > Ek maine ke baad likte ho ?

OP1 > Us din ka findings hai jo.....

V > findings kaisa likega na, aap yeda jaisa baat mat karo...,you think it is correct.

K > Ab aap ek maine pehle ka cheez sab kuch yaad...

V > Platelets likta hai, surgery ke liye bejta hai, matlab platelets likta hai, humko inform nahi kartha hai

OP1 > Abhi abhi platelet kam hai wo apne ko do din pehele se malum hi thaaisa nahi platelets kam hai

V > Mereko aap bola tha hospital me

K > Platinum me

V > ki yeh case alag hai, aap udhar jao, haematologist me jao, humko clearly bataya tha, I think over over that you agree ?

OP1 >platinum ka baatuske pehle ka baat kar raha hoon

V > Pehle ka bataya nahi na, platelets bolte ho, hath pao dukhta hai, injection diya hai usko ..bone 206 ya 406 kuch tho amount bone pe jatha hai

OP1 > It is between me and uncle and patient. Hum log, hum log teen tha tabhi patient ke baju me baitke bola, uncle mereko puch raha hai surgery kabhi karega ? Mai bola

C > Surgery puchne ka sawal hi nahi aha hai, kyun ki mai jake barah tarik ko aapko phone kiya usne satyen mehta ko message bheja, ded lakh ke neechu karega nahi, uska message isne dikhaya, mangesh naik ne

OP1 > Humko platelet ka idea idea tho tha hi, ki platelet drop ho raha hai

V > Nai na nai

C > Nai tha

K > Nai tha

K > Abhi aap bolte hai

C > Nai tha na nai tha na

C > Main inka record dekh ke dekha na, abhi wo bhi baad me

OP1 > Surgery hoyega ki nahi wo bhi....

V > Nahi malum tha, humlog surgery ke liye gaye

C > surgery ke liye hi gaye, surgery ke liye gaye

V > surgery ke liye hi gaye hum log, platelet ke liye gaye hi nahi

C > Aur aap ne record me kuch lika hi nahi. Transferred to sur.. platelet department aap mail me likte hai, tho you cannot tell platinum people she is transferred for platelet management, kidar lika hai aapne ?

V > Wo tho mistake nahi hoga na yaar ?

C > wo tho mistake nahi ho sakta hai

V > ...proper apko malum padega na yaar

C > Itna serious case hai platelets down hota

OP1 > hum log...

C > hai you wont inform that patient I am sending for surgery ?

OP1 > Nai humlog surgery ke liye book kiya hai bed, iskeliye lika hai surgery ke liye humlog bed book kiya tha

C > Tho unka action fast hota tha. Platelets bolta came down from 143 to 95 59

59 bhi hide kiya, 59 bolta tha unko malum padta tha yeh blood transfusion karke deta tha, usko malum padta ki platelets body me produce hi nahi ho raha hai.

K > Aap bolte ho dengue

OP1 > that is what they repeat...

K > me jitna fast kum hota hai usse bhi fast isme kum hua tha matlab this is a bigger case than dengue?

C > than dengue

OP1 > They but ...what we ...what we...

K > and you will leave it just like that ?

V > Kuch andhar jaane se problem atha hai ne aap tho hawa se tho nai platelets kum ho jayega.

OP1 > Nai wo bhi kiske wajah se wo uska reason

V > Yehi reason hai, yehi reason hai, rokfos is the reason

OP1 > Any infection can give

V > It is rokfos, not infection, it is rokfos

OP1 > Rokfos ka abhi tak koi bhi list me aisa diya nahi

V > That we can prove you

OP1 > Wo tho apne ko abhi find tho karna hi padega

V > We will prove you

OP1 > we have to find now

C > You have admitted na "Post zobone arthralgia"

OP1 > Joint pain that is joint pain, post zobone aplastic anemia aisa thodi na likega. It is not post zobone aplastic anemia. It is joint pain matlab

V > yeh kyun diya tha aur gale ke liye, that we can prove you it is not it is aap kitna bhi nado ya kitna bhi karos aap apne mummy ko diya rahega, we agree aap ko respect subko respect hai mummy ka

C > Aap ko bata sakta hai kitna patients ko kya condition me diya ? Rokfos aap bolte hai na dete hai na, aisa patients ka list bata sakte hai ? ek yeh usko

iskeliye diya, calcium ke liya diya, ya iske liye diya, aap bata sakte hai ?

OP1 > staff

C > bolo aap, tell me.

OP1 > nai we, it is given for any kind of any kind of pain, which we it is bone origin

C > Ha so ?

OP1 > Here it is not...

C > So you say you have given to your mother your father for what purpose ?

OP1 > It was, it is also given as a prof....preventive for bone fracture to prevent future bone fracture

C > Ha, can you show any such cases where you have given ?

OP1 > No No, I can show you if ...abhi aapko ...

V > it has to be shown, because yeh medicine jo diya gaya hai na main kyunki main bolta hoon aap mummy ko diya rahega...

OP1 > because of safety

V > Not safety yaar, it is for the bone cancer.

OP1 > Mai mummy ko bone cancer ke liye...

V > I dont know that I am not saying na, I don't want to put the name on to anybody yaar, abhi Naam bhi accha nai hai.

OP1 > Abhi aisa itna aisa unknown reaction bhi ...aisa hum log kabhi aisa...

V > Not unknown reaction It is given by..

C > Kal parso ek aurat mari typhoid ka na

V > Do din pehle ki baat hai

C > Tho do din pehle ki tho wo medicine ban kiya na wo log ne ?

V > ban kar diya aisa yeh bhi karna padega, and we will see that agar...

C > and if you are prescribing just for bone, prevention of bone fracture and if a person dies it is a very serious concern

OP1 > it is marketed for post menopausal osteoporosis which is given once in a year, and we are having patients wo pach saal se de raha hai

Minute 2.21.20 to 2.21.45

K > Abhi aapko, abhi aapko pata chala hai because of this medicine one death has happened,

OP1 > Ya

K > what have you done ? have you immediately...

OP1 > I have reported, I have reported to their person, the medical advisor and and...

K > is it banned now ?

V > Is it banned ?

K > has its production stopped ?

OP1 > is it so easy to ban it ?

V > of course it has to be

OP1 > is it so easy to ban ?

K > agar itna easy se...

C > we have written to them, that dr.akhtar from cipla, he is ten times he told me sorry for not replying, why why they did not reply me ? I have informed about 10 days before

OP1 > on one one case report, on one, on one case, on one case report thodi, on one case report thodi...

OP2 > See....

V > ...public aisa dega, it has to be given for bone..bone cancer only

K > immediate measures measures nai lena chahiye ?

V > it has to be given for bone cancer. Aap believe karo ya mat karo

OP1 > aisa, apne liye tho abhi, wo lok ke liye tho one case hai, apne liye tho apne liye tho yeh hai na. For them it is statistics, abhi one one case report usko gaya tho thodi aisa turanth hi they have to bring....

V > ban aap pakdo ban kara do usko

K > immediate immediate hona chahiye.

Minute 17.20 to 18.45

OP1 > abhi mera bhi tehra saal practice me, agar suppose this is responsible for

this it is one case for me.

V > Yeh jo rokfos jo medicine hai na agar public ka jaan leti hai, tho yeh
Ek jai.. ek jaan gaya tho phir aur jaan...

C > It has to be suspended till they wo research department laboratory ...
why it is given.

V > it has to be proved

OP1 > what basic four reports they advise we routinely we do that basic
four reports and then we give the injection. That is only four reports
which they advise aisa.....

V > That we will show you kya kya precautions lena chahiye, definitely we
will show you.

OP1 > There are basic only four reports which they do it, and these four
reports we have we have done, the creatinine, bloodcalcium

V > I can show you na. I can definitely show you

V > see aap ne case admit kiya, tabadtop lika kya naam tha wo ?

K > Zobone

OP1 > Lika, lekin, wo system hamara by default

V > Kyun likna chahiye ?

OP1 > Wo trace...

V > Jab admit hota mai jaake admit hogaya, baitega, tabadtop likega zobone

OP1 > Tabadtop nahi usko pehle paracetamol diya, painkiller ke liye
paracetamol pehle diya, baad me....

V > Diya rahega, lekin wo naam kyun lika ?

C > You have decided on Zobone just before admitting ?...

V > pain killer hai paracetamol is pain killer, neck ke liye pain killer,
koi bhi dega mereko bhi malum paracetamol pain killer hai karke

OP1 > Uska reports beja, reports normal rahega tho hi yeh injection
laganeko bola hai aisa

V > Sir aap agree karo ya mat karo

OP1 > Aisa by default thodi humlog...

V > the very fact it was given, that medicine was given, and that has caused a death.

OP1 > nai nai it must be given

OP1 > That, that, how how it can be proved ki injection ke wajah se..

V > That we will prove

C > Because you people are association of medical consultants hai, hamare paas powerful body hai, you will fight it.

C > But you have caused a death, Janbhujke you have killed her, Just for money just for money

V > See it has caused death, death is death... she is gone, see usme bahut jan ka

OP3 > Nai, it is an irrep...irreplaceable loss, lekin Jaanbhujke nahi maarte hain aisa

C > Jan bhujke hide kiya na ?

OP3 > Nai Nai aisa....

C > 59000 hide kiya aur aur kya mangta hai. Still you are defending yourself

OP3 > Nai Nai

C > Blood reports hide kiya from platinum as well as from the patient

OP3 > shayad aap ko bola tha aap ko yaad nahi

OP1 > Obviously.... patient ka low platelet hai, tho wo iog repeat ... repeat karega... wo log...

C > Kaun, kaun repeat karega, bolo, kaun >

OP1 > Wo log ko idea tho...

OP3 > Abnormal report, abnormal report, do teen baar re-check hoti hain

V > Platelets ke liye yaar ek hi body se khoon nikalta hai kya report atha hai jo hai wo wohi

K > Recheck kiya aap ?

C > Recheck kiya tho 59000 hogaya, tho wo chupaya kyun platinum se aur hamare se, you have answer for that ?

OP3 > pata nahi

V > Aap ka body se nikalega.. alag alag platelets aayega ...

OP3 > I agree, I don't have any answer regarding, but it is not a, It is not an intent to kill. There is no criminal

K > Intention was to earn money. Greediness for money.

OP3 > No No aisa aisa nai there is no greed there is no greed

C > You don't have answer for that,

OP3 > Aisa nai hai

C > why you misadvised platinum at 95000 ? when you had that 59000 ?

OP3 > ..No we did not, we did not, see they must have seen the hard copy of the report

V > nai na yaar

OP3 > they must have seen the hard copy of the report.They must have not got the...

V > Yeh pura medical practice kuch alag hi...

C > Wo Harshvardhan had told, after police this is the worst, health minister...
He is an ENT surgeon. It's a Medical council is a den of vipers

OP3 > dekho aisa ek aadmi koi bhi hai na ek aadmi dekho aisa aisa aisa

Aisa aisa Aisa aisa hai ki incident hota hai iska matlab yeh nai

C > and I will write to P.M.Modi, to Harshvardhan, and every possible person on this world

V > aisa hai ki he'll definitely do ha aisa nahi ki

OP3 > aisa humlog, bahut baar aisa money nahi aisa bahut baar

free chance bhi hote hai tho money ke liye aisa nahi hai aisa nahi

hai free chance .. tho money ke liye hota hai...

OP1 > usme aisa Platinum me se aisa tho platinum aisa
hospitalPlatinum me gaya matlab aisa thodi....

OP3 > aisa nahi hai paise ke liye paise ke liye jo allegation hai na
greediness for money money vaney kuch nahi...

C > In parliament he has told Dr.Harshvardhan. He is the health minister.

OP3 > Tho wo tho politician hai, kya wo beimaan nahi hoga, wo bhi ho sakta hai politician hai.....

V > rahega wo bhi rahega but but yeh dekho

Hamara concern sirf do hi cheez hai do cheez hai

OP3 > politician.....Hamara tho usse kuch.. aisa ek aadmi ka statement me se bol nahi sakte hai aisa

V > dekho hamara concern do cheez hai when She was admitted
rokfos kyun diya gaya ?

OP3 > Nai mai samajta hoon, aapka jo loss hai na aapka jo loss hai na
irreplaceable hai wo mai samajta hoon

C > You see that operation by NDTV sting operation, people accepting bribe...

OP3 > Kaunse kaunse kaunse isme yeh nahi hote hai. Abhi wo film director hai
censor board ka bhi tho pakda gaya.

V > ha ha

OP3 > Kaunse isme bura kaam nahi hota hai ?

C > Ha, tho yeh bhi bura hi kaam hogaya na ?

OP3 > Nai bura kaam nahi hai, aisa kuch intention, criminal intent nahi hai...

C > Intention....kiya na 95 se 59 nahi bataya. You don't have any answer

OP3 > mujhe dekho I don't have iska yeh nahi ...

C > You teil me na, I didn't have this 59000 record.

OP3 > dekho 59000 ka jo hai uska wo jo hai

OP3 > hard copy wo tho phone pe mujhe bataya tha. Uska hard copy dikhaya nahi
gaya, dekha nahi gaya ...

C > Platinum me dikhaya na...

V > dekho medical practice me normally hota hai ki jo entry atha hai they write

OP3 > Aur jo bhi ho aur agar 59000 bhi raha na koi bhi unko lika gaya tha ki
platelets counts are falling, unko yeh kaha gaya tha. Aur unko kya bolta hai
immediately test karna59000 bhi rahta tho unko, aur 95000 bhi rahta

tho unka kaam tha, immediately wo test karke...

C > Kiya na unlog ne?

V > wo log operation ke liye kiya

OP3 > Ha, jo bhi hai ...nahi...jo bhi hai

V > blood Test ke liye nahi kiya

C > Aap ne bataya uske liye nahi kiya

OP3 > koi bhi patient agar atha hai na....

V > because operation ke liye because blood test karna hi padta hai.

Tabhi samjha usko.

C > Aap ne likha hai email me, blood she was sent to ICU. ICU me nahi beja

OP3 > ...aur na Suno Suno...

OP3 > Koi bhi patient koi bhi patient atha hai na wahan par, tho wo immediately test karte hain, aur uska tho automatic machine rahta hai ...immediately rahta hai jo bhi ho blood count ka

V > kiska..I don't know unka sab bahar se atha hai...

OP3 > Jo bhi ho, bahar ka bhi tho automatic.....

OP1 > Hum log ko idea thodi hai platinum me outsource...

C > Accha teek hai, aur ek answer karo, aur ek answer karo na, yeh now you say you can't answer that 59000, answer another question na

OP1 > report are ...You say even it is 59 we can wait ?

OP3 > We can wait, yes.

V > why why probably aur kam honeke liya wait kar raha hai.

K > Itna rapidly kam ho raha hai, you know something is wrong, and you are telling we can wait ?

OP3 > bahut sara dekho bahut sara

OP1 > Platelets is toxic also it is not that platelets is safe platelets itna safe thodi hota haiartificial cheez aisa some are adjusting...

K > Itna rapidly kam ho raha hai don't you think it's a big blunder...

OP1 > abhi yeh kiske liye ho raha hai, wo that we have to find out.

K > Find out you should have done that time, you should have taken steps to find out at that time.

< OP3 and V are talking simultaneously >

OP1 > It's a day to day decision. It's called a day to day decision

K > Aapse negligence hua hai

OP1 > ...Aaj yeh dekha tho aaj yeh report diya aisa...

C > OK you answer this question.

OP3 > kya

C > Yeh pado this is his email. Platelet management, transfusions was started immediately at platinum by ICU.

OP3 > hoon hoon

C > Immediately start kiya, I, transfusions? you are telling na, this is not my statement and you say we were aware, and that's why you shifted one day earlier.

OP3 > we were aware that platelets

C > No, No, this statement is correct or not?

OP3 > see I don't know, because I am not was nowhere concerned with platinum

C > No no, his mail, platelets transfusion you are telling na was started immediately

OP3 > No No I am not...

OP1 > When I came on Sunday morning it it was going on....

C > No she admitted on Saturday afternoon na?

V > Saturday ek, one, one thirty ...

C > and you said you are sending him directly to ICU. You didn't send directly to ICU. Tests were done and then they found her condition very critical

OP1 > We have to find out whether ICU wo log ka kaun tha,.....

Isliye ICU me nahi rakha we have to find out.

C > No No, you said they have started immediately lika hai. You are refuting your statement.

V > Ward no 26 me she was admitted, ICU me admit nahi kiya tha.

OP1 > Nai, ICU me bed nahi tha, iskeliye...

V > aisa nahi ICU, ICU hota hai yaar

OP1 >usko.....

C > No No, I am asking you this question, platelet management/transfusion was started immediately at platinum. You said you are saying na ?

So why you have said wrong thing ?

OP1 > Nahi, abhi idhar once patient is gone there,... they the physicians there, they take the decision at what stage...

C > But you said, they started immediately no

OP1 > Immediately matlab

C > after one day ?

OP1 > It must be started, ya it must be started matlab platelet ka wo log decision liya wo log ne diya abhi wo decision mai I cannot force on them...

V > unlog na operation ke liye blood test kiya. Aapka platelets ke liye blood test nahi kiya.....when they found it is.....

OP1 >

C > But you are writing, started immediately. That means you are confirming it started immediately. And you say she was sent to ICU ?

OP1 > usme bhi lekin report dekhe report dekhe hi deyaga na

V > Operation ke liye yaar

OP1 > Aur wo bhi platelet deneka ki nahi, wo, I cannot force upon them ki platelets do karke

V > you cannot force....

C > then why you sent ?

OP1 > These are areas where decisions are taken by so many people.

V > Aap hai na aap agar ache, imandhari se bola hota isko sirf platelets problem hai, usko surgery cancel hone wala hai, itna bhi aap bolte tho, hum log kuch action lete the.

OP1 > nai nai aisa sawal hi nahi hai ki

K > Itna rapidly kam ho raha hai

V > Sawal hi nahi, sawal ki baat nahi hai, it is there.

OP1 > Surgery ke liye, kyunki humlog udhar already book kiya tha, surgery ke liye uske liye ..

V > surgery kyun hoyega.....

OP1 > surgery ke liye wahan pe he had already committed a bed there. We had booked a bed there....

V >told us.....

C > You have written there na ?

OP1 > We have decided ki, we will to do surgery, that was that was 3 days back.

V > ha she was admitted, bolta hain wahan package system hai, aap jaldi jao. Mai usko pucha package system hotel hai kya package system ke liye ? rice lega nahi

OP1 > That's because he asked me whether one day one day will make a difference.

C > That Naik called you no and we decided na ? We SMSed Satyen Mehta wo bhi beja, ded lakh wo mereko dikhaya, idhar ded lakh hai

OP1 > Uncle, uncle, he paid money before transfer no ?

OP1 > uske pehle humlog book karke rakha tha bed

V > No kabhi.....

OP1 > Uncle ne already paisa bhar ke rakha tha udhar

C > Nai on 14th only

V > Main aur wo khud gaye the yaar. Mera swipe card bhi nahi liya unlog ne, itna harami hai wo log. Usko paisa cash chahiye. swipe card chalta hai, nahi liya, boltai kharab hai karke. Aur same day mai petrol baraya, chala wo.

<STAFF talking>

C > if it was platelet, If it was platelet management, they'll take 1 lakh rupees

for that, if not for surgery ?

V > Aap samjho andhar gaya hai, kiske liye gaya

OP3 > Nai Nai 1 lakh

V > 1 lakh 50 they wanted starting pe, platelet ka 1 lakh fifty mangega wo log.

Humlog 1 lakh hard cash dekhe aaya usko. They wanted cash.

C > So that was for surgery only ?

V > For platelet you are saying 1 lakh koi lega ?

OP1 > Decision for platelet, actually ... mai usko forcibly, wo log ko

thodi bolega platelet transfusion

V > Jo surgery ko kartha hai platelets ke liye one lakh leyega advance ?

OP1 > Platelet ke liye nahi lega, lekin abhi wo agar platelet normal rahega,

assume karke, aisa thodi

V > Nahi, assume nai na yaar

OP1 > assume, aisa assume tho aisa assume tho karega ki platelets normal

hoyega...

V > wo tho blood test karne ke baad hi samjhega. Aap log bataya 95 hai

unka blood test tho 20 me operation kartha tho tabadtop mar jaayegi

OP1 > Wo hi tho he is saying platelets kabhi chalu karne ka wo decision is very ..

V > Blood test karne ke baad, blood test hota hai

OP1 > Nai Nai, count ka jo aapko count ka value bol raha hoon

V > count ka value 52 tha, aapne 52 bhi bola nahi bolta hai wo log ko, wo

tho aaj ka news hai

C > There are 2 statements, 59 ka you don't have an answer, 95 me diya,

secondly, blood transfusions were done immediately, she was

transferred to ICU bola that is wrong

V > That is wrong .

C > Immediately transfusion given, that is wrong. why this bundle of lies ?

manipulated that 14th record

V > That is blunder

OP1 > its It's a findings which I saw on...

C > Satyen Mehta said we knew platelets were down

V > ..Abhi kal utke aaj aaj agar ek paper laake dalega, mereko diya karke,
likne ke liye aap kuch bhi lik sakta hai.

OP1 > Wo findings jo...

V > ussi din ka value hai, ussi din ka jo aap paper diya hai na,
uska value hai...

C > nursing records me, kya do dus din ke baad likhte hai.

V > Uske liye yeh record hai, apne paas

C > everyday they'll change that next day..., Do din ke baad pehle ka
nursing records dekhenge, nai

OP1 > What patient ka findings hai wo mereko

V > Ek main ke baad, ek saal ke baad bhi lik sakhte ho aap...

OP1 > Nai Nai ek saal ke baad kaise likega....

K > Tho ek mahine ke baad kaise lika ?

OP1 > Because there is nothing significant

V >significant....

C > 13th you say you were informed on phone. So informed on
phone tho 14th you are admitting, why not convey that message ?
Why give them a wrong picture ?

OP1 > because clinically what he, what he said, he is saying ki urine output
normal hai, B.P.normal hai, B.P. normal hai,stable hai..

OP3 > she was stable...

C >platelet dropping ...

OP3 > We were concerned 59000 ka humlog socha 13th ko evening ko aaya ...

V > Aap ko kya lagta hai ? 59 me jayega platinum me jayega tho solve ho
jaayega ?

OP3 > nai nai we were Nai Nai Nai

V > Aisa lagta hai aapko ?

OP3 > Kya ?

V > agar 59 se pehle aap daala platinum me admit kiya tho automatically 100
ho jayega, 1000 ho jaayega, one lakh ho jaayega ?

OP3 > Aisa nahi 95 se 59 hua na, then we were we were anticipating
something is wrong

V > tho aapka farz banta hai bolne ka ?

OP3 > We we decided...

V > Aapko phone pe aao, ya paper pe aao, farz tho banthi hai gharwale ko
bataneka, kya baharwale ko nahi bol raha mai, gharwale ko
bataneka banti hai ?

OP3 > Wo main manta hoon, I am not denying that.

V > First concern wo hi hai, apko bolna chahiye iska 59 hai, she is critical

OP3 > I am not denying that.

C > Pura 13th and 14th afternoon thak chup baita

OP3 > Aur 14th ko humne koi report nahi kiya kyun ki hai na , we
were anyway going to shift her to platinum and they were ready to

V > 14th morning na

C > ...subeh apoon gaye the Barah bajeded baje...

OP3 > 59000 ke baad humne aur koi report nahi kiya hai

C > Who knows ? 20000 aaya

V > aaya rehega i don't know, we don't know raat ko aaya rehega

OP3 > abhi tho kaisa hai abhi now, thing is that abhi some very unfortunate thing
has happened and because of that you have lost faith so you are not
willing hum

V > jo 59 ka aayega na,

V > fact yaar fact, fact paper paper pe hai

OP3 > 14th humne koi report nahi kiya hai

V > I don't know, that we have to see. Kiya hai, nahi kiya, that we have to
see

OP3 > Abhi abhi..nahi hum bol rahe hain nahi kiya....

V > blood test kiya tha kya... ?

OP3 > ..dekho, abhi dekho 59000

C > you are hiding 59, so why you will not hide 20000 ?

OP3 > ..59 see 59000 but, you you only told that it was 59000

V >Abhi.....

C > Because I wrote in my letters to you, 13th 14th reports are not there, he has manipulated the records.

OP3 > 14th 14th humne nahi kiya hai report. You believe or not, wo tho teek hai nahi believe karna hai tho....

C > How can I believe when 59000 you have hidden from platinum as well as from patient ?

OP3 > no It is not a question of hidden, It is a question of some miscommunication has happened....

OP1 > uncle se baat hua hai uncle se I have spoken with him surgery.....

K > ..have you talked numbers ?

C > what about platinum ka ?

OP1 > Mai maruti ka baat kar raha hoon ward me uncle.....

K > have you talked numbers

OP1 > uncle ke saath baat hua that it is going down that's it

K > going down so rapidly such a big issue

OP1 > numbers numbers....

K > one lakh platelets kam hota hai have you informed

OP1 > platelets is a issue and it is going down that I have discussed with uncle.....

< OP3 and V are talking simultaneously >

C > that now you are saying if you can manipulate in papers why cant you manipulate in words ?

OP1 > us din ka findings I have to writeonly findings are there.

K > after one month you will write why cant you change your words

OP1 > nai its it is findings which which I have to remember from my mind,
clinically kuch nai hai isme

K >memory.....must be wrong

C > For your kind information, 59000, that report 200 rupees
also you did not pay there

V > Ha udhar pe

C > I got from clinico, for your kind information. Clinico ko last report
59000 you have not paid.

OP3 > Nai wo, that is a different story, wo 59000 ka wo paise vaise,
paise ki baat chali hi nahi hai

C > story nai nai wo chupaya na platinum se chupaya kitna delay hogaya

OP3 > Chupaya vupaya nahi report nahi gaya.... aur 59000 pe immediately
shift karna hai, ya immediately platelet dene ki jaroorat nahi thi us din.

V > Platelets ki baat nahi. Humko shift kyun kiya gaya tha, operation ke liye

OP3 > ha wo wo jo hai, wo mai manta hoon, kya apko wo cheez kya
communicate karna chahiye thi ki platelets itna yeh hai, wo main
manta hoon, nai nai bahut baar bola, aisa nahi, manta hoon, manta hoon

V > aur inko bhi mila tha Sunday ko, Sunday ko bole the ki , aap bole the ki mai
physician nahi hai, you bring your physician

OP3 > ...kidhar tho.....kidhar tho bhi lack of communication hua hai

OP1 > platelet problem was aggravating so we have to involve a haematologist

V > ..now this is the case for haematologist. Tho mereko first day samjha
haematologist ka meaning kya hai. Bola ki Dr.Agarwal koi hai, I think aap...
mai aur yeh tha..... phir aapko phone lagake diya Dr.Varsha se aapne
baat kiya. When she came she saw the condition. She is saying she will
die within half an hour. Tho humlog ne fatafat action leke sab kiya hai

OP1 > hoon hoon hoon

V > Aur yeh hi action agar Monday ko kiya hota na tho she would have been alive.

C > Haematologist, shifted to ICU and for haematologist that Rathod so haematologist then you are writing in that platinum report, 15th ka report gussa diya refer haematologist. So what about.....platinum is an expert in platelet management...that haematologist could not do anything ?

OP1 > platinum me, he is not that's what I am saying humlog bol nahi sakta hai wo log ko ki tum log kya karo.....

OP3 > I have not visited platinum I am not a doctor at platinum.....
what happened in platinum I am not concerned anywhere. Ok I am a human being jo bhi hai.....

OP1 > wo log ka wo log ka

K > jab shift ho raha hai ek hospital se doosra hospital you should not inform what is the patient's condition

OP1 > nai ...

V > aap ko batana chahiye tha na yaar..

C > You said that you have written that afterwards preferably platinum,
If you had told us we would have taken to Jupiter

V > Directly Jupiter me dalte the, Platinum mangta hi nahi tha humlog ko

OP1 > Apna dono ka baat hua tha ki uncle, platelet ka issue hai surgery nahi hoga, yeh pehle humlog platelet ok karkenge baad me hoyegs

C > platelet ok karna tha tho 95 me hi blood transfusion deta tha na...

OP1 > Mai, uncle aur patient hai khali hai ward me

V > kya?

OP1 > mai, uncle aur patient hai khali ward me

C > Nai Nai, arre your written records is the proof na, What I say your word against...

V > patient tho gayee patient tho gayee....

K > agar aapne bola hota its such a big issue, you think we will wait for thirteenth fourteenth ?.....

V > kyun baitenge problem hai karke...

C > Raat ko dus baje humlog shift kiya

OP1 > Platelets drop ho raha hai wo...numbers.....

V > drop ho raha hai apne kabhi bataya hi nahi

OP1 > nahi

V > 14th ko bhi nahi bataya aapne jab humlog shift kiya tho sirf bola ki yahan se jaan chuto, yahan se bagao patient ko.

OP1 >mai aur uncle tha aur uncle ko mai bola tha ki baba pehle platelet ok hoyega tho aage kuch kar sakega, nahi tho wo bhi nahi kar sakenge surgery vargery aisa....

V > I don't know, this is totally wrong statement

OP1 > No No, because I and uncle have spoken in front of patient

V > no no, patient tho gayee, patient ko chod do abhi. Abhi bolne ke liye aap kuch bhi bolega yaar...

C > because you are manipulating the records that itself shows

OP1 > Discuss nahi karega aisa hoyega nahi na

C > You have manipulated the records

OP1 >wahan steps liya nahi.....

V >aap ne us time mereko kyun bola, yeh case surgery ka nahi hai, it is case for haematologist...

OP1 > because it is not responding to regular platelet....

V > Us time ko aapko samjha yeh tho alag case hai

OP1 > wo aisa ...it is not responding at all ...platelet respond hi nahi horaha tha Platelet normally responds. Abhi aapka kaise respond ho gaya ?

V > kyun hogaya the reason kya hai kam honeke liye, us time pe aap samjha abhi alag case hai

OP1 > It is not responding

C > Satyen Mehta also tells, ek time bolta hai I knew this thing, ek time I am not concerned with this, I am doing microscopic surgery. I know I have seen on the internet why you will involve. That's why I have written

in the letter I know you will not know all these things and why is he supporting on the phone. He says I cant I have not received the mail.

I have not received the courier why this hide and seek ?

V > courier, aur kuch bhi bolta hai, usko bulao na idhar...

C > idhar meeting ke liye aaya, I cannot come, why he is not

coming ? That itself proves. He says we are good people and this thing ?

See the NDTV program. See Dr.Harshvardhan, he is an ENT surgeon,

what he is talking about MCI, what he is talking of the medical profession

OP1 > MCI and all these different things we are talking about patient right now

V > That we'll see yaar

C > in the medical field he is saying na, its corruption. In the parliament also he has said

OP1 > corruption aisa nahi rahega tho Mangesh aisa how he can just go andinform ki patient is serious....

OP3 > You cannot blame the entire medical profession.

C > He is telling, mala watti the atha ICU madhe jaanar, and udhar bhi patient thoda aadha ghanta hua nahin, this is this, this is this, and they are not talking about platelets, that means you have informed Mangesh, check it fast and then do it. Because, otherwise nothing is there about your, Correct ? Why she was shifted one day earlier ? Why you have not informed platinum ? why you have hidden that 59000, tell me, and you say transfusions was started immediately whereas transfusion was started, Why this bundle of lies?

OP1 > Nai transfusiontransfusion ka decision wo log lega tabhi wo log dega na abhi....

C > nai particularly made a statement, transfusion was started immediately and she was shifted to ICU for

OP1 > That is when, when they decide..

C > No that is for the court to decide

V > I was there, I was there here. uska transfusion us din hua tha shamko,
shamko hua tha, raat ko hua tha

C > Gyarah baje raat ko, mereko chodtha nahi tha ICU me. Sade dus baje char
hazar aatso do. Mai bola kyun ? Blood leke aaya. Aur baad me.. yeh bhi
hai sticker bhi hai na, frozen plasma ka. Fresh Frozen Plasma, 11 p.m.
and he is telling, immediately transfusions start kiya tha

V > immediately tho hai hi nahi

OP1 > transfusion ka decision wo abhi wo log ka upar, transfusion ka decision
Wo log wo Dr.Nanaware ka

C> First of allstarted immediately you never came to the hospital..

V > Platinum ko, platinum wants operation karna tha usko, paisa lena tha aur
chodna tha, aur aapko bhi aisa wahan se chodke, gale me dalna tha
yeh jo hoyega dekha jayega

C > You never expected that this will cause the death

V > We never expected

OP1 > same with us.....

C > ...You, you also never expected, chalta hai do din nikhalne ka hai,
pandhra tarik ko bejenge, phir wo Dr Satyen Mehta aur platinum ka..

OP1 > nai humlog aisa lagega tho, ...why.... we also never expected....how ?
....humlog bolta tha ki.....

C > Itna sab secrecy rakhne ka, Itna blood report also from platinum you have,
This thing, manipulation of records. You are admitting that you have
written after one month..

OP1 > Secrecy ka aisa usme yeh hi nahi hai

C > Secrecy hi tha na ?

V > It is there yaar. You believe it or not, you have done a blunder in giving
this medicine. It's a blunder. Chalo anyway we'll see afterwards.....

C >

C > Idhar admit hoyega tho sabko maar dalega, hai na ?

V > Ha wo tho hai

V > Mast porth aand

C > agul la kenondh ulher

V > ha kenad atha, edde andh